

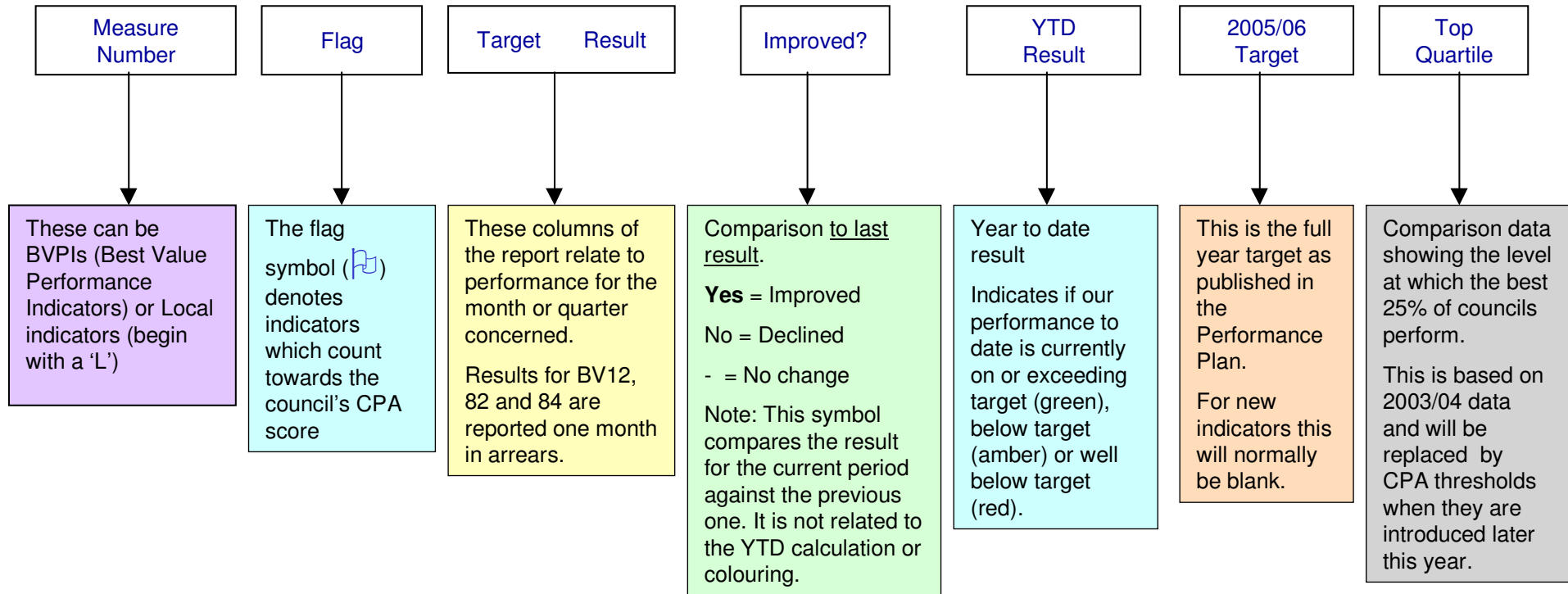


**Cultural Services OSOC report**  
**Performance**  
**DRAFT REPORT**  
**24 April 2006**

# Performance Reporting

# Strategy & Governance

## The layout of this report explained




Top half of each report page shows the status of performance indicators in a layout similar to the explanation of the key columns above.

The second half of the page contains a text based briefing on complaint trends for the area

# Performance Report

Latest available information as at 31/01/2006

Directorate	Measure number	Description	Period Target	Period Result	Improved ?	YTD Result	05-06 Target	Top Quartile	Reporting Frequency
<b>Corporate Services</b>									
Employee Health	BV12	Number of working days / shifts lost due to sickness absence (reported 1 month in arrears)	0.8	0.8	Yes	8.1	9.5	9.5	Monthly
Equalities	BV16a	% of employees declaring they meet the DDA disability definition compared with the % of economically active disabled people in the authority area	4.0	2.7	Yes	2.7 %	4.0		Monthly
	BV17a	Staff from an ethnic minority as a % of the total workforce	4.5	3.7	Yes	3.7 %	4.5		Monthly
Financial	BV 8	% of invoices for commercial goods and services that were paid within 30 days	100.0	92.6	No	92.3 %	100.0	92.2	Monthly
	BV 9	% of council tax collected	90.8	92.0	Yes	92.0 %	95.8	98.3	Monthly
	BV10	% of non-domestic rates collected	92.0	92.8	Yes	92.8 %	98.5	99.1	Monthly
<b>Cultural Services</b>									
Libraries	 L117	Number of physical visits per 1000 population to public library premises	459.0	516.9	Yes	5240.1	6228.0	6605.0	Monthly
	L117W	Website visits to libraries per 1,000 population	235.5	530.7	Yes	4583.1			Monthly
Museums & Galleries	BV170b	Number of those visits to local authority funded or part-funded museums that were in person per 1000 population	170.0	133.0	No	2041.0	3310.0	512.8	Monthly

\* = Data not available for this report

 Flag = CPA indicator

# Performance Report

Latest available information as at 31/01/2006

Directorate	Measure number	Description	Period Target	Period Result	Improved ?	YTD Result	05-06 Target	Top Quartile	Reporting Frequency
	BV170c	Number of pupils visiting museums and galleries in organised school groups	2627.0	2619.0	Yes	24285.0	28579.0	7293.5	Monthly
Tourism	L20	Number of visitors to www.visitbrighton.com		60157.0		456171.			Monthly
	L21	Number of visits to www.visitbrighton.com		125908.		980536.			Monthly
	L22	Number of conference enquiries		29.0		29.0			Monthly
	L24	Page impressions for www.visitbrighton.com		156960		8023863			Monthly

\* = Data not available for this report

 Flag = CPA indicator

# Performance Report

Latest available information as at 31/12/2005

Directorate	Measure number	Description	Period Target	Period Result	Improved ?	YTD Result	05-06 Target	Top Quartile	Reporting Frequency
<b>Corporate Services</b>									
Employee Health	BV14	% of employees retiring early (exc. ill-health retirements) as a % of total workforce	0.1	0.0	Yes	0.1 %	0.3	0.2	Quarterly
	BV15	% of employees retiring on grounds of ill health as a % of total workforce	0.1	0.0	No	0.1 %	0.3	0.2	Quarterly
Equalities	BV11a	% of top 5% of earners that are women	50.0	51.9	Yes	51.9 %	50.0	46.2	Quarterly
	BV11b	% of top 5% of earners from an ethnic minority	2.8	1.3	Yes	1.3 %	2.8	3.6	Quarterly
	BV11c	% of top 5% of earners with a disability		1.3		1.3 %			Quarterly
	BV156	% of authority buildings open to the public with all public areas suitable for and accessible to disabled people	53.6	53.9	Yes	53.9 %	53.6	51.6	Quarterly
Implementing Electronic Government	BV157	% of interactions enabled for electronic delivery as a % of types of interactions legally permissible for electronic delivery	98.0	98.7	Yes	98.7 %	98.0		Quarterly
<b>Cultural Services</b>									
Libraries	BV220	Compliance against Public Library Service Standards	4.0	3.0	-	3.0			Quarterly
Museums & Galleries	BV170a	Number of visits to / usages of local authority funded or part-funded museums per 1000 population	419.0	517.0	No	5958.0	5026.0	771.0	Quarterly

\* = Data not available for this report

 Flag = CPA indicator