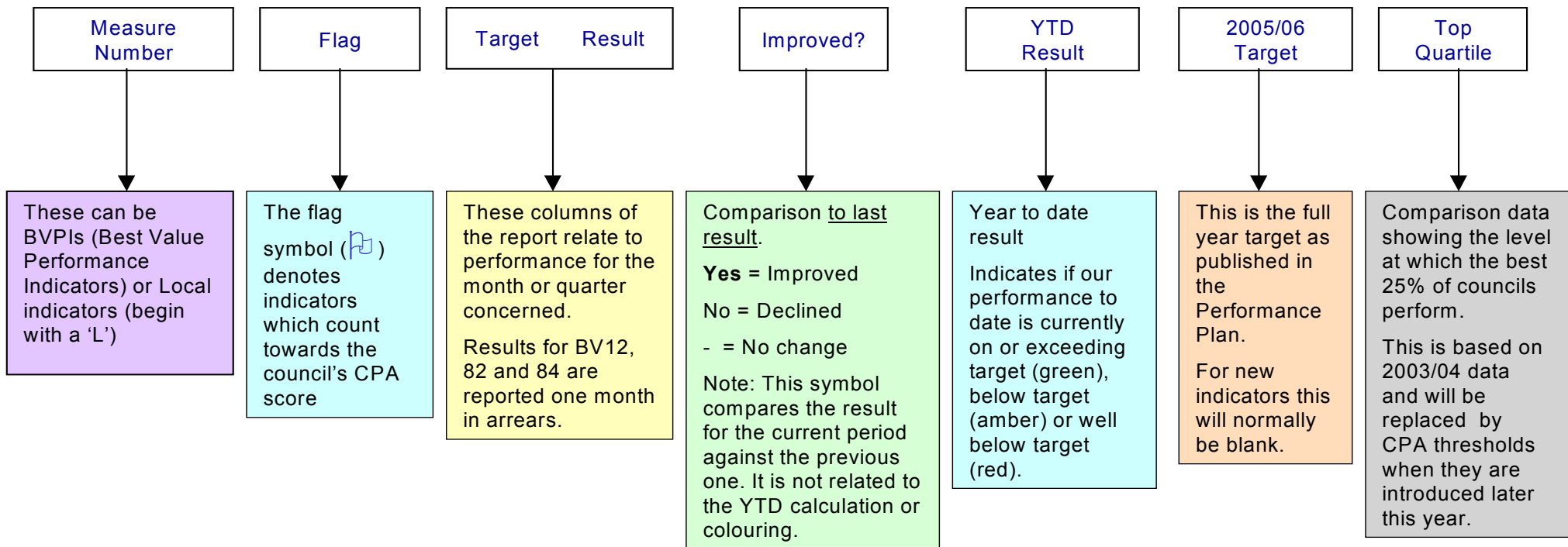




**Environment OSOC report
6th March 2006**



The columns of this report explained



If you have any questions about this report please contact a member of the Performance Team

Performance Report

Latest available information as at 31/12/2005

Directorate	Measure number	Description	Period Target	Period Result	Improved ?	YTD Result	05-06 Target	Top Quartile	Reporting Frequency
Corporate Services									
Employee Health	BV12	Number of working days / shifts lost due to sickness absence (reported 1 month in arrears)	0.8	0.9	No	6.8	9.5	9.5	Monthly
	BV14	% of employees retiring early (exc. ill-health retirements) as a % of total workforce	0.1	0.0	Yes	0.1 %	0.3	0.2	Quarterly
	BV15	% of employees retiring on grounds of ill health as a % of total workforce	0.1	0.0	No	0.1 %	0.3	0.2	Quarterly
Equalities	BV11a	% of top 5% of earners that are women	50.0	51.9	Yes	51.9 %	50.0	46.2	Quarterly
	BV11b	% of top 5% of earners from an ethnic minority	2.8	1.3	Yes	1.3 %	2.8	3.6	Quarterly
	BV11c	% of top 5% of earners with a disability		1.3		1.3 %			Quarterly
	BV156	% of authority buildings open to the public with all public areas suitable for and accessible to disabled people	53.6	53.9	Yes	53.9 %	53.6	51.6	Quarterly
	BV16a	% of employees declaring they meet the DDA disability definition compared with the % of economically active disabled people in the authority area	4.0	2.7	No	2.7 %	4.0		Monthly
	BV17a	Staff from an ethnic minority as a % of the total workforce	4.5	3.6	Yes	3.6 %	4.5		Monthly
Financial	BV 8	% of invoices for commercial goods and services that were paid within 30 days	100.0	93.1	Yes	92.3 %	100.0	92.2	Monthly
	BV 9	% of council tax collected	82.1	82.6	Yes	82.6 %	95.8	98.3	Monthly
	BV10	% of non-domestic rates collected	83.8	84.2	Yes	84.2 %	98.5	99.1	Monthly



* = Data not available for this report



Flag = CPA indicator

Performance Report

Latest available information as at 31/12/2005

Directorate	Measure number	Description	Period Target	Period Result	Improved ?	YTD Result	05-06 Target	Top Quartile	Reporting Frequency
Implementing Electronic Government	BV157	% of interactions enabled for electronic delivery as a % of types of interactions legally permissible for electronic delivery	90.0	98.7	Yes	98.7 %	98.0		Quarterly
Environment									
Crime	BV126	Domestic burglaries per 1000 households in the local authority area	1.5	1.0	Yes	9.6	16.3		Monthly
	BV127a	Violent crime per year per 1000 population in the local authority area	2.3	2.3	No	23.9	16.7		Monthly
	BV127b	Robberies per year per 1000 population in the local authority area	0.2	0.1	No	1.2	1.7		Monthly
	BV128	Vehicle crimes per 1000 population	0.7	0.7	No	7.8	12.3		Monthly
	BV174	Number of racial incidents recorded per 100 000 population arising in the delivery of the council's services		14.3		195.6			Monthly
	BV175	% of those racial incidents resulting in further action	97.0	100.0	-	86.9 %	97.0	100.0	Monthly
Application Processing (Quality)	BV204	% decisions to refuse planning permission overturned at appeal	35.0	40.0	No	28.9 %	35.0		Monthly
Application Processing (Speed)	 BV109a	% of major planning applications processed within 13 weeks	60.0	60.0	-	50.0 %	60.0	63.6	Monthly
	 BV109b	% of minor planning applications processed within 8 weeks	65.0	75.7	Yes	74.1 %	65.0	70.3	Monthly








Flag = CPA indicator

* = Data not available for this report

Performance Report

Latest available information as at 31/12/2005

Directorate	Measure number	Description	Period Target	Period Result	Improved ?	YTD Result	05-06 Target	Top Quartile	Reporting Frequency
	 BV109c	% of other planning applications processed within 8 weeks	80.0	80.9	Yes	81.4 %	80.0	85.0	Monthly
Service Quality	BV205	The council's score against a 'quality of planning services' checklist	77.0	100.0	Yes	100.0	77.0		Quarterly
Maintenance	BV 100	Days of temporary traffic controls or road closure on traffic sensitive roads caused by road works per km of traffic sensitive road	1.8	0.0	-	0.0	7.0	0.1	Quarterly
Recycling	 BV82a i	% of total tonnage of household waste arisings which have been recycled (reported 1 month in arrears)	25.5	21.6	Yes	19.8 %	25.5	16.0	Monthly
	 BV82b i	% of total tonnage of household waste arisings which have been composted (reported 1 month in arrears)	4.5	2.5	No	4.2 %	4.5	6.0	Monthly
	BV82c i	% of total tonnage of household waste arisings used to recover heat etc		0.9		0.3 %		3.9	Monthly
	 BV91a	% of population served by a kerbside collection of recyclables	85.0	83.6	Yes	83.6 %	85.0	100.0	Monthly
Refuse	BV82d i	% of total tonnage of household waste arisings landfilled (reported 1 month in arrears)	70.0	75.0	No	75.7 %	70.0	73.4	Monthly
	 BV84a	Kilograms household waste collected per head (reported 1 month in arrears)	38.1	35.5	Yes	338.5	457.0	390.0	Monthly
	L1	Number of missed bins per 100 000 collections of household waste	150.0	37.3	Yes	119.8	200.8		Monthly



Flag = CPA indicator

* = Data not available for this report