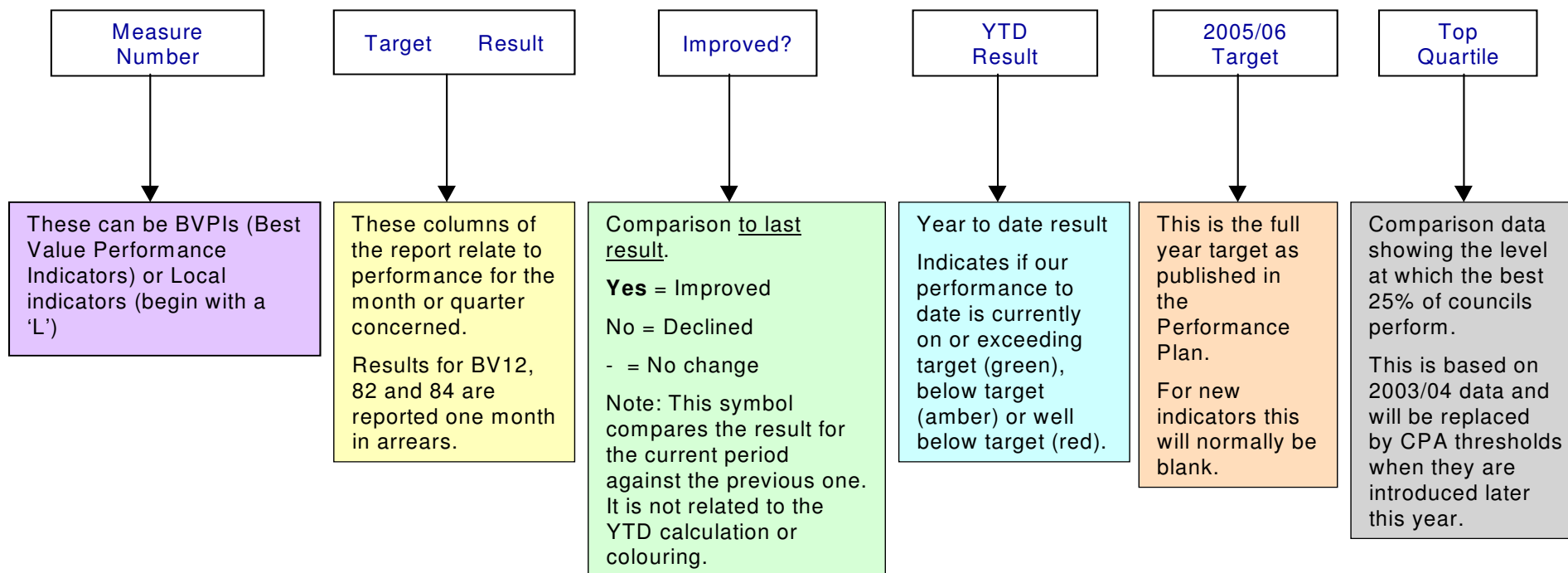


Policy & Resources Committee Quarter Two Performance Report



The columns of this report explained



If you have any questions about this report please contact a member of the Performance Team

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Performance Report

Latest available information as at 30/09/2005

Directorate	Measure number	Description	Period Target	Period Result	Improved ?	YTD Result	05-06 Target	Top Quartile	Reporting Frequency	
Children Families & Schools										
Special Educational Need	BV43a	% of statements of special educational need issued by the authority and prepared within 18 weeks excl. those affected by exceptions under the SEN code of practice	92.0	90.0	No	91.1 %	A	92.0	100.0	Monthly
	BV43b	% of statements of special educational need issued by the authority and prepared within 18 weeks incl those affected by exceptions under the SEN code of practice	78.0	60.0	Yes	71.8 %	A	78.0	83.9	Monthly
Fostering & Adoption	BV49	% of LAC with 3 or more placements during the year	15.0	16.5	Yes	16.5 %	A	15.0	16.0	Monthly
Corporate Services										
Employee Health	BV12	Number of working days / shifts lost due to sickness absence (reported 1 month in arrears)	0.8	0.6	Yes	4.4	G	9.5	9.5	Monthly
	BV14	% of employees retiring early (exc. ill-health retirements) as a % of total workforce	0.1	0.0	Yes	0.1 %	G	0.3	0.2	Quarterly
	BV15	% of employees retiring on grounds of ill health as a % of total workforce	0.1	0.0	-	0.1 %	G	0.3	0.2	Quarterly

* = Data not available for this report

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Latest available information as at 30/09/2005

Directorate	Measure number	Description	Period Target	Period Result	Improved ?	YTD Result	05-06 Target	Top Quartile	Reporting Frequency
Equalities	BV11a	% of top 5% of earners that are women	50.0	51.8	Yes	51.8 %	G 50.0	46.2	Quarterly
	BV11b	% of top 5% of earners from an ethnic minority	2.8	1.3	No	1.3 %	R 2.8	3.6	Quarterly
	BV11c	Top 5% of earners with a disability		0.8		-			Quarterly
	BV156	% of authority buildings open to the public with all public areas suitable for and accessible to disabled people	53.6	50.0	-	50.0 %	A 53.6	51.6	Quarterly
	BV16a	% of employees declaring they meet the DDA disability definition compared with the % of economically active disabled people in the authority area	4.0	2.8	Yes	2.8 %	R 4.0		Quarterly
	BV17a	Staff from an ethnic minority as a % of the total workforce	4.5	3.7	Yes	3.7 %	R 4.3		Quarterly
Financial	BV 8	% of invoices for commercial goods and services that were paid within 30 days	100.0	92.0	No	92.2 %	A 100.0	92.2	Monthly
	BV 9	% of council tax collected	54.9	55.5	Yes	55.5 %	G 95.8	98.3	Monthly
	BV10	% of non-domestic rates collected	57.9	58.7	Yes	58.7 %	G 98.5	99.1	Monthly
Implementing Electronic Government	BV157	% of interactions enabled for electronic delivery as a % of types of interactions legally permissible for electronic delivery	98.0	81.6	Yes	81.6 %	A 98.0		Quarterly

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Directorate	Measure number	Description	Period Target	Period Result	Improved ?	YTD Result		05-06 Target	Top Quartile	Reporting Frequency
Cultural Services										
Museums & Galleries	BV170a	Number of visits to / usages of local authority funded or part-funded museums per 1000 population	419.0	602.0	No	4069.0	G	5026.0	771.0	Monthly
	BV170b	Number of those visits to local authority funded or part-funded museums that were in person per 1000 population	285.0	167.0	No	1481.0	A	3310.0	512.8	Monthly
	BV170c	Number of pupils visiting museums and galleries in organised school groups	1908.0	2021.0	No	12400.0	G	28579.0	7293.5	Monthly
Environment										
Crime	BV126	Domestic burglaries per 1000 households in the local authority area	1.5	1.2	No	6.9	G	16.3		Monthly
	BV127a	Violent crime per year per 1000 population in the local authority area	2.4	2.8	Yes	16.8	R	16.7		Monthly
	BV127b	Robberies per year per 1000 population in the local authority area	0.1	0.2	No	0.8	A	1.7		Monthly
	BV128	Vehicle crimes per 1000 population in the local authority area	1.1	0.9	No	5.5	G	12.3		Monthly
	BV174	Number of racial incidents recorded per 100 000 population arising in the delivery of the council's	12.6	24.2		162.6	-	198.8		Monthly

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Latest available information as at 30/09/2005

Directorate	Measure number	Description	Period Target	Period Result	Improved ?	YTD Result	05-06 Target	Top Quartile	Reporting Frequency
	BV175	services % of those racial incidents resulting in further action	97.0	72.1	No	72.1 %	R 97.0	100.0	Monthly
Application Processing (Quality)	BV204	% decisions to refuse planning permission overturned at appeal	35.0	14.0	Yes	30.8 %	G 35.0		Monthly
Application Processing (Speed)	BV109a	% of major planning applications processed within 13 weeks	60.0	33.3	No	47.6 %	A 60.0	63.6	Monthly
	BV109b	% of minor planning applications processed within 8 weeks	65.0	84.3	Yes	75.2 %	G 65.0	70.3	Monthly
	BV109c	% of other planning applications processed within 8 weeks	80.0	83.6	Yes	81.7 %	G 80.0	85.0	Monthly
Service Quality	BV205	Score against a service quality checklist	77.0	66.7	-	66.7	A 77.0		Quarterly
Maintenance	BV 100	Days of temporary traffic controls or road closure on traffic sensitive roads caused by road works per km of traffic sensitive road	1.8	0.0	-	0.0	G 7.0	0.1	Quarterly
	BV215a	Average number of days taken to repair a streetlight under the control of the local authority					-		Quarterly

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Latest available information as at 30/09/2005

Directorate	Measure number	Description	Period Target	Period Result	Improved ?	YTD Result	05-06 Target	Top Quartile	Reporting Frequency
	BV215b	Average number of days taken to repair a streetlight where response time is under the control of a DNO				-			Quarterly
Cleanliness	BV199a	Cleanliness of land	25.0	18.0	Yes	 18.0 % G	25.0	14.0	Monthly
	BV199b	The proportion of relevant land and highways from which unacceptable levels of graffiti are visible	10.0	19.0	No	 19.0 % A			Monthly
	BV199c	The proportion of relevant land and highways from which unacceptable levels of fly-posting are visible	10.0	11.0	No	 11.0 % A			Monthly
Recycling	BV82a-i	% of total tonnage of household waste arisings which have been recycled (reported 1 month in arrears)	25.5	19.3	No	 19.1 % R	25.5	16.0	Monthly
	BV82b-i	% of total tonnage of household waste arisings which have been composted (reported 1 month in arrears)	4.5	4.3	No	 4.4 % A	4.5	6.0	Monthly
	BV82c	% of total tonnage of household waste arisings used to recover heat etc		0.3		 0.3 % -		3.9	Monthly
	BV91a	% of population served by a kerbside collection of recyclables	85.0	71.5	Yes	 71.5 % R	85.0	100.0	Monthly
Refuse	BV82d-i	% of total tonnage of household waste arisings landfilled (reported 1 month in arrears)	70.0	76.0	No	 76.5 % A	70.0	73.4	Monthly

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Directorate	Measure number	Description	Period Target	Period Result	Improved ?	YTD Result	05-06 Target	Top Quartile	Reporting Frequency
	BV84a	Kilograms household waste collected per head (reported 1 month in arrears)	38.1	39.3	No	228.4	G 457.0	390.0	Monthly
	L1	Number of missed bins per 100 000 collections of household waste	235.0	88.3	Yes	151.3	G 200.8		Monthly
Housing & City Support									
Equipment Delivery	BV56 (PAF AOD5)	% of items of equipment delivered and adaptations made within 7 working days	75.0	44.5	Yes	44.5 %	R 75.0	87.8	Monthly
Service Delivery	BV195 (PAF AOD)	Acceptable waiting time for assessment for new older clients	90.0	84.0	No	84.0 %	A 90.0	74.7	Monthly
	BV196 (PAF AOD)	Acceptable waiting time for care packages following assessment for new older clients	80.0	71.0	No	71.0 %	A 80.0	89.0	Monthly
	BV201 (PAF C51)	Adults and older people receiving direct payments at 31 March per 100,000 population aged 18 or over	49.0	37.1	Yes	37.1	A 49.0		Monthly
Fraud Prevention	BV76a	Number of claimants visited per 1000 caseload	3.3	1.0	No	3.4	R 13.0	310.5	Quarterly
	BV76b	Number of fraud investigators employed per 1000 caseload	0.3	0.3	No	0.3	G 0.3	0.4	Quarterly

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Directorate	Measure number	Description	Period Target	Period Result	Improved ?	YTD Result	05-06 Target	Top Quartile	Reporting Frequency	
	BV76c	Number of fraud investigations per 1000 caseload	10.3	9.4	No	19.8	A	41.0	52.6	Quarterly
	BV76d	Number of prosecutions and sanctions per 1000 caseload	0.9	1.5	Yes	2.5	G	3.5	4.8	Quarterly
Processing Quality	BV79a	% of cases where the calculation of benefit due was correct on the basis of the information available	98.0	96.8	No	97.2 %	A	98.0	98.8	Quarterly
Processing Speed	BV78a	Average time in days for processing new housing benefit claims	34.0	34.5	Yes	38.2	R	34.0	32.0	Monthly
	BV78b	Average time in days for processing notifications of change in circumstance		29.0		27.8	-	8.0	7.7	Quarterly
Customer Services	BV179	% of standard searches carried out within 10 working days	100.0	100.0	-	100.0 %	G	100.0	100.0	Monthly
Empty Properties	BV64	Private sector vacant dwellings returned into occupation or demolished	32.3	58.0	Yes	87.0	G	129.0		Quarterly
Decent Homes	BV211a	The proportion of planned repairs and maintenance		53.3		53.3 %	-			Quarterly

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Directorate	Measure number	Description	Period Target	Period Result	Improved ?	YTD Result	05-06 Target	Top Quartile	Reporting Frequency
	BV211b	expenditure on HRA dwellings compared to responsive maintenance expenditure on HRA dwellings The proportion of expenditure on emergency and urgent repairs to HRA dwellings compared to non-urgent repairs expenditure to HRA dwellings		4.3		4.3 % -			Quarterly
Empty Properties	BV212	Average time taken to re-let local authority housing	40.0	40.6	Yes	44.5 A	40.0		Monthly
Financial	BV66a	Proportion of rent collected	97.3	96.1	No	96.1 % R	97.3	97.5	Monthly
	BV66b	Percentage of tenants with more than seven weeks rent arrears		8.8		8.7 % -			Monthly
	BV66c	Percentage of tenants in arrears who have had Notices Seeking Possession served		7.8		7.8 % -			Monthly
	BV66d	Percentage of local authority tenants evicted as a result of rent arrears		0.0		0.0 % -			Monthly
Homelessness Prevention	BV183a	Average stay (in weeks) in B&B accommodation for homeless households	2.0	2.6	Yes	2.6 A	2.0	1.2	Monthly
	BV203	% change in families in temporary accommodation	-3.0	-15.2	Yes	-15.2 % G	-3.0		Quarterly
	BV213	Number of households considering themselves homeless for whom housing advice casework intervention resolved their situation		5.6		5.6 % -			Quarterly

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Directorate	Measure number	Description	Period Target	Period Result	Improved ?	YTD Result	05-06 Target	Top Quartile	Reporting Frequency
	BV214	Proportion of households accepted as statutorily homeless who had previously been so accepted by the local authority within the last 2 years		7.9		7.9 % -			Quarterly

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