

## Brighton & Hove City Council

### For general release

**Meeting:** Children Families & Schools Sub-Committee

**Date:** Monday 20 October 2003

**Report of:** Deputy Chief Executive  
Director of Corporate Services

**Subject:** Quarter 1 Best Value Performance Report 2003/04

**Wards affected:** All

### 1. Purpose of the report

- 1.1 This report presents the 2003/04 quarterly performance indicator (PI) results for all indicators for which the CFS Sub Committee is the Service Committee. These indicators are taken from the statutory Best Value Performance Indicator (BVPI) suite.

### 2. Recommendations

- 2.1 That the Performance Indicator results achieved during the first quarter 2003/04 as detailed in the abridged Q1 Best Value Performance Report 2003/04 (appended) are noted.
- 2.2 That the 2002/03 year end results are being audited by District Audit are noted.

### 3. Background

- 3.1 On the 26 June 2002, the Policy & Resources Committee agreed a new approach for performance management for the council in the document "Performance Matters". This introduced an holistic approach to performance management based on co-ordinated work under eight themes:
- Leadership
  - Culture and Behaviour
  - Integrated Planning and Review Frameworks

- Effective Monitoring and Review Processes
- Performance Indicators that Support Priorities
- Management of People and Finance
- Community Engagement/Customer Focus
- Project and Procurement.

Performance Matters can be found on the Wave.

3.2 Performance Matters proposed a new reporting framework designed to provide councilors with improved performance data, which can be used in their policy-making and scrutiny roles. Detailed within the document is the performance monitoring reporting timetable including the Best Value Performance Reports. This report is the first quarterly report for 2003/04.

3.3 This report is the first quarterly performance report 2003/04 Abridged information will be reported to the relevant Executive Committees in the same cycle as Policy and Resources Committee.

#### **4. Consultation**

4.1 The quarterly information gathered against central government set PIs spans the entire authority, and therefore have been consulted in order to set targets and collect performance against them.

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<p><b>Financial implications</b>                  In those areas of performance that are short of target, service managers will need to explore ways of implementing revised strategies and procedures to secure performance improvements. It is not possible to quantify the financial implications of such measures but Directors will be aware that the costs will need to be met from within existing budgets.                  Finance Officer consulted: Laurence Woolven , 05 September 2003</p>
<p><b>Legal implications</b>                  The report complies with the statutory requirements on Best Value contained in the Local Government Act 1999. Human Rights Act 1998 considerations have been taken into account in the preparation of this report.                  Lawyer consulted: Dianne Bates, 03 September 2003</p>

<p><b>Corporate/Citywide implications</b>                  The information in this report provides councillors with the timely and relevant performance information which enables them to track performance in services for the benefit of local residents.</p>	<p><b>Risk assessment</b>                  The more holistic performance management arrangements will contribute to the management of risks that affect the council's objectives and business plans.                   Jackie Algar, September 2003</p>
<p><b>Sustainability implications</b>                  The Best Value performance monitoring framework is an important part of determining whether or not the council's sustainable development objectives are being met and identifying areas where improvement is needed. The statutory and local indicators help in auditing the delivery of services as part of the Best Value review process and in measuring and monitoring the impact of services on 'quality of life'.</p>	<p><b>Equalities implications</b>                  The Best Value performance monitoring framework is an important part of determining whether or not the council's equalities objectives are being met and identifying areas where improvement is needed. The statutory and local indicators help in auditing the equalities aspects of service delivery as part of the Best Value review process.</p>

**Implications for the prevention of crime and disorder**

There are no adverse implications arising from this report.

**Background papers**

- 1 Best Value Performance Plan 2003/04.
- 2 Best Value Performance Indicators for 2003/04.
- 3 Performance Matters, P&R Committee 26 June 2002.

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