

Agenda Item No.12

OVERVIEW AND SCRUTINY ORGANISATION COMMITTEE: Draft Work Programme 2004 – 2005

DATE OF MEETING (Mondays, 5.00 p.m. BTH)	PERFORMANCE MONITORING	AUDIT	SCRUTINY REVIEWS and REQUESTS	OTHER ITEMS
24th May 2004	Communications and Democratic Services Corporate Complaints Update	Internal Audit Annual Plan 2004/05	Scrutiny and Call-in Requests	How is the council ensuring that its customer service standards are being met and that access to services is improving through the increased use of IT?
19th July 2004	Children Families & Schools Corporate Complaints Update	Audit Commission – Audit & Inspection Plan 2004/05 (Progress Update)	Update on progress of scrutiny reviews Scrutiny and Call-in Requests	Report back from EOS Report back from HOSP Update on War Memorial Railings – Report to Environment Cttee 01.07.04
13th September 2004	Housing & City Support Corporate Complaints Update	Internal Audit Strategy	Update on progress of scrutiny reviews Scrutiny and Call-in Request	
15th November 2004	Environment Corporate Complaints Update	Internal Audit Half Year Progress Report 2004/05 Audit Commission – Annual Audit Letter	Update on progress of scrutiny reviews Scrutiny and Call-in Requests	Annual report on the Race Equality Scheme Implementation of BVR Improvement Plans: Homelessness & Housing Allocations Council Housing BVR

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17th January 2005	Corporate Services Corporate Complaints Update		Update on progress of scrutiny reviews Scrutiny and Call-in Requests	Grounds Maintenance Appearance BVR Waste Management BVR Leisure Facilities
21st February 2005	Cultural Services Corporate Complaints Update		Update on progress of scrutiny reviews Scrutiny and Call-in Requests	Comprehensive Service Agreement Economic Development BVR.
11th April 2005		Annual Internal Audit Plan 2005/06	Update on progress of scrutiny reviews Scrutiny and Call-in Requests	