

# **Appendix A - Hanover and Elm Grove Residents Parking Scheme Consultation Report**

## **Background**

Parking pressures for local residents, businesses and visitors have increased following the introduction of parking zones to neighbouring areas. Vehicles parking on pavements, double yellow lines and close to junctions cause difficulties for pedestrians and hinder the flow of traffic and access for emergency service vehicles.

The council, in discussion with local interest groups, has now prepared proposals for a parking scheme in the area and wants to hear from residents and businesses. Options of either a full scheme (operating from 9 am to 8 pm) or a light touch scheme (operating for two one hour periods within a day – usually AM and PM) are being offered.

The option for both full and light touch schemes are Monday to Friday or Monday to Sunday, which highlights if there are issues with parking at the weekend.

## **Headline Findings**

This consultation achieved a 36.9% response rate.

- 59.9% of respondents would like the area to be considered for a residents parking scheme.
- 52.3% of respondents favoured a Full scheme (9am to 8pm)
- 56.5% of respondents favoured a Monday to Sunday Scheme.

## **Methodology**

Brighton and Hove City Council Land and Property Gazeteer was used to provide 7704 property addresses in the proposed scheme boundary for the Hanover and Elm Grove Area. An information leaflet, detailed maps, a questionnaire and a prepaid envelope for reply was sent to each address. Respondents were also invited to complete the survey online via the council's Consultation Portal should they wish to. 2204 (77.4%) of responses were received by mail and 642 (22.6%) online. The consultation was advertised on the council's website, via social media and by a press-release to local media. Plans could be viewed at an unstaffed exhibition at the: Customer Service Centre, Hove Town Hall: Thursday 1 December to Friday 13 January - from 10am to 4.30pm, Monday to Friday.

A staffed drop in session was held at St Joseph's Hall, Milton Road on Tuesday 13 December between 1pm and 8pm.

## **Results**

2845 valid responses<sup>1</sup> were received from within the proposed scheme boundary giving a response rate of 36.9%.

## Q1 Would you like your area to be considered for a residents parking scheme?

Response Base = 2813

Yes		No		Total
Number	%	Number	%	
1686	59.9	1127	40.1	2813

Results on a street by street basis were as follows:

Street	Number properties mailed	Number responses	Response rate % <sup>2</sup>	Yes		No	
				Number	%	Number	%
Agnes Street	23	14	60.9	11	78.6	3	21.4
Albion Hill	126	66	52.4	54	81.8	12	18.2
Arnold Street	73	42	57.5	11	26.2	31	73.8
Baxter Street	37	25	67.6	6	24.0	19	76.0
Beaufort Terrace	10	9	90.0	5	55.6	4	44.4
Belgrave Street	54	33	61.1	26	78.8	7	21.2
Bembridge Street	28	13	42.9	9	69.2	4	30.8
Bentham Road	93	46	49.5	26	56.5	20	43.5
Bernard Place	2	2	100.0	0	0.0	2	100.0
Bernard Road	102	43	42.2	25	58.1	18	41.9
Billam Terrace	16	3	18.8	2	66.7	1	33.3
Bonchurch Road	199	76	38.2	42	55.3	34	44.7
Brading Road	141	49	34.8	28	57.1	21	42.9
Carisbrooke Road	36	19	52.8	11	57.9	8	42.1
Carlyle Street	80	50	62.5	14	28.0	36	72.0
Clayton Road	59	15	25.4	2	13.3	13	86.7
Cobden Road	82	49	59.8	37	75.5	12	24.5

<sup>1</sup> 276 responses were removed from the analysis for the following reasons: 138 were duplicate cases, 99 were from outside the area, 33 gave no address and 6 gave addresses that did not exist.

<sup>2</sup> For Q1

Street	Number properties mailed	Number responses	Response rate % <sup>2</sup>	Yes		No	
				Number	%	Number	%
Coleman Street	96	48	50.0	38	79.2	10	20.8
Coronation Street	20	5	25.0	4	80.0	1	20.0
Cromwell Street	19	8	42.1	1	12.5	7	87.5
De Montfort Road	67	34	50.7	24	70.6	10	29.4
Down Terrace	93	33	35.5	16	48.5	17	51.5
Elm Grove	373	109	29.2	41	37.6	68	62.4
Ewart Street	108	54	50.0	38	70.4	16	29.6
Fairlight Place	14	1	7.1	1	100.0	0	0.0
Finsbury Road	98	30	30.6	20	66.7	10	33.3
Firle Road	64	14	21.9	7	50.0	7	50.0
Franklin Road	106	27	25.5	16	59.3	11	40.7
Franklin Street	45	17	37.8	9	52.9	8	47.1
Freshfield Road	122	61	50.0	36	59.0	25	41.0
Freshfield Street	63	39	61.9	19	48.7	20	51.3
Gladstone Place	148	42	28.4	29	69.0	13	31.0
Gladstone Terrace	73	14	19.2	11	78.6	3	21.4
Glynde Road	44	10	22.7	5	50.0	5	50.0
Grant Street	21	14	66.7	8	57.1	6	42.9
Grove Street	55	27	49.1	22	81.5	5	18.5
Hallett Road	62	12	19.4	6	50.0	6	50.0
Hampden Road	56	33	58.9	18	54.5	15	45.5
Hanover Crescent	49	9	18.4	1	11.1	8	88.9
Hanover Mews	17	6	35.3	5	83.3	1	16.7
Hanover Place	6	1	16.7	1	100.0	0	0.0
Hanover Street	117	60	51.3	48	80.0	12	20.0
Hanover Terrace	109	58	53.2	43	74.1	15	25.9
Hartington Place	18	13	72.2	11	84.6	2	15.4
Hartington Road	317	99	31.2	38	38.4	61	61.6
Hartington Terrace	33	32	97.0	25	78.1	7	21.9
Hastings Road	30	8	26.7	4	50.0	4	50.0
Holland Street	57	32	56.1	25	78.1	7	21.9

Street	Number properties mailed	Number responses	Response rate % <sup>2</sup>	Yes		No	
				Number	%	Number	%
Howard Road	39	18	46.2	12	66.7	6	33.3
Islingword Place	69	34	49.3	25	73.5	9	26.5
Islingword Road	281	76	27.0	54	71.1	22	28.9
Islingword Street	91	44	48.4	28	63.6	16	36.4
Jackson Street	5	1	20.0	0	0.0	1	100.0
Jersey Street	56	33	58.9	27	81.8	6	18.2
Lewes Road	154	12	7.8	6	50.0	6	50.0
Lincoln Cottages	17	8	47.1	6	75.0	2	25.0
Lincoln Street	90	51	56.7	31	60.8	20	39.2
Luther Mews	6	4	66.7	1	25.0	3	75.0
Luther Street	47	28	59.6	10	35.7	18	64.3
Lynton Street	56	28	50.0	11	39.3	17	60.7
Malthouse Lane	6	0	0.0	0	0.0	0	0
May Road	48	14	29.2	3	21.4	11	78.6
Melbourne Street	88	21	23.9	15	71.4	6	28.6
Milton Road	26	9	34.6	7	77.8	2	22.2
Montreal Road	43	24	55.8	22	91.7	2	8.3
Newark Place	26	7	26.9	4	57.1	3	42.9
Newhaven Street	48	5	10.4	2	40.0	3	60.0
Newmarket Road	154	26	16.9	19	73.1	7	26.9
Newmarket Terrace	7	2	28.6	2	100.0	0	0.0
Normanton Street	24	9	37.5	8	88.9	1	11.1
Pankhurst Avenue	221	77	34.8	36	46.8	41	53.2
Pevensey Road	27	3	11.1	2	66.7	1	33.3
Phoenix Place	12	1	8.3	0	0.0	1	100.0
Phoenix Rise	59	3	5.1	1	33.3	2	66.7
Picton Street	34	13	38.2	9	69.2	4	30.8
Plumpton Road	18	6	33.3	3	50.0	3	50.0
Quebec Street	53	35	66.0	26	74.3	9	25.7
Queens Park Rise	52	24	46.1	11	45.8	13	54.2
Queens Park Road	292	76	26.0	42	55.3	34	44.7

Street	Number properties mailed	Number responses	Response rate % <sup>2</sup>	Yes		No	
				Number	%	Number	%
Ryde Road	49	24	49.0	8	33.3	16	66.7
Sandown Road	88	37	42	19	51.4	18	48.6
Scotland Street	56	34	60.7	25	73.5	9	26.5
Seville Street	43	22	51.2	19	86.4	3	13.6
Shanklin Road	176	62	35.2	35	56.5	27	43.5
Southampton Street	76	42	44.7	34	81.0	8	19.0
Southover Place	2	0	0.0	0	0.0	0	0.0
Southover Street	441	51	11.6	32	62.7	19	37.3
St Helens Road	31	12	38.7	5	41.7	7	58.3
St Leonards Road	17	4	23.5	2	50.0	2	50.0
St Martins Place	44	7	15.9	7	100.0	0	0.0
Tamplin Terrace	8	3	37.5	2	66.7	1	33.3
Toronto Terrace	82	45	54.9	30	66.7	15	33.3
Totland Road	92	35	38.0	17	48.6	18	51.4
Upper Wellington Road	52	17	32.7	12	70.6	5	29.4
Washington Street	92	41	44.6	34	82.9	7	17.1
Wellington Road	250	52	20.8	33	63.5	19	36.5
Wellington Street	1	1	100.0	0	0.0	1	100.0
Whichelo Place	80	43	53.8	24	55.8	19	44.2
Whippingham Road	177	57	32.2	27	47.4	30	52.6
Whippingham Street	37	28	75.7	19	67.9	9	32.1
<b>Total</b>	<b>7704</b>	<b>2813</b>	<b>36.5</b>	<b>1686</b>	<b>59.9</b>	<b>1127</b>	<b>40.1</b>

**Q2 If a scheme were to go ahead which option would you prefer?**

Response Base = 2650

Full scheme 9am to 8pm		Light touch scheme (two periods during the day 10am-11am and 2pm-3pm for example)		Total
Number	%	Number	%	
1385	52.3	1265	47.7	2650

### Q3 If a scheme were introduced would you prefer?

Response Base = 2646

Monday to Sunday		Monday to Friday		
Number	%	Number	%	
1495	56.5	1151	43.5	2646

**Q4 Respondents were asked whether they are a resident, a business owner or manager or work in the area. (Respondents could tick more than one option).**

	Number of responses
Resident	2758
Business owner or manager	203
Work in the area	230
Other (includes chiropodist, professional carer, Air BNB host, for people in area, have clients coming to my home, )	48

### Q5 How many cars in your household?

No. of cars	Number of responses
0	486
1	1777
2	466
3	44
4 or more	8

**Q6a What type of business do you own or manage in the area?**

<b>What type of business?</b>	<b>Number of responses</b>
Retail outlet	20
Office-based	54
Other includes: Beauty consultant, builder, cake making business, carpenter, gardener, holiday lets, financial adviser, counsellor, childminder, dance school, dog walker, driving instructor, electrician, home-based, mobile cycle repair, mobile mechanic, musician, piano teacher, pilates instructor, recording studio, public house, funeral director, handyman, yoga studio	192
<b>Total responses</b>	<b>266</b>

**Q6b How many vehicles are directly associated with your business?**

<b>No. of vehicles</b>	<b>Number of responses</b>
0	58
1	139
2	30
3	5
4 or more	27

## Q7 Any further comments?

An open text box enabled respondents to add comments. These comments were grouped together and themed as follows:<sup>3</sup> There were also 93 site specific comments eg relating to siting of motorcycle bays. These have all been passed to the Project Manager for the proposed scheme. The top ten types of comments are listed in the following table:

Comments made	Number of times mentioned
Not enough residents parking spaces in this scheme/ will need more than one permit	207
In favour because of current parking difficulties/ general positive comments	190
No need for a scheme/ Unnecessary	188
Don't want to pay for parking	187
Don't want parking to be restricted to one side of the street only	113
This is a money making exercise	94
General negative comments	85
Concerns about the proposed hours of operation	67
Concerned about the cost of visitor parking	66
Have concerns about displacement	62
Will stop long term/ overnight parking eg caravans and left vehicles	62

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<sup>3</sup> Figures show the amount of times a themed comment was mentioned.



## Demographic Information

### Gender

Gender	Number	%
Male	1105	47.7
Female	1206	52.1
Other	6	0.3
<b>Total</b>	<b>2317</b>	<b>100</b>

Do you identify as the gender you were assigned at birth?	Number	%
Yes	2116	98.4
No	34	1.6
<b>Total</b>	<b>2150</b>	<b>100</b>

### Age

Age	Number	%
18-24	112	5.3
25-34	307	14.4
35-44	583	27.4
45-54	544	25.5
55-64	313	14.7
65-74	168	7.9
75+	104	4.9
<b>Total</b>	<b>2131</b>	<b>100</b>

### Disability

Disability	Number	%
Yes, a little	176	8.0
Yes, a lot	159	7.2
No	1873	84.8
<b>Total</b>	<b>2208</b>	<b>100</b>

Of those who answered “yes”, disabilities were as follows:

Please state the type of impairment which applies to you.	Number
Physical impairment	184
Sensory impairment	28
Learning disability/ difficulty	15
Long-standing illness	135
Mental health condition	46
Development condition	4
Autistic Spectrum	7
Other	24

Ethnicity		Number	%
White	White English/ Welsh/ Scottish/ Northern Irish/ British	1959	85.2
	White Irish	44	1.9
	Gypsy or Irish Traveller	3	0.1
	Any other white background	137	6.0
Asian or Asian British	Bangladeshi	13	0.6
	Indian	17	0.7
	Pakistani	1	0
	Chinese	9	0.4
	Any other Asian background	15	0.7
Black or Black British	African	11	0.5
	Caribbean	11	0.5
	Any other Black background	2	0.1
Mixed	Asian & White	19	0.8
	Black African & White	3	0.1
	Black Caribbean & White	7	0.3
	Any other mixed background	35	1.5
Any other ethnic group	Arab	5	0.2
	Any other ethnic group	8	0.3
<b>Total</b>		<b>2299</b>	<b>100</b>

Sexual Orientation	Number	%
Bisexual	61	2.9
Gay Man	104	4.9
Heterosexual/ straight	1828	85.5
Lesbian/ Gay Woman	84	3.9
Other	62	2.9
<b>Total</b>	<b>2139</b>	<b>100</b>

Religious Belief	Number	%
I have no particular religion or belief	1132	52.4
Buddhist	41	1.9
Christian	523	24.2
Hindu	7	0.3
Jain	0	0
Jewish	17	0.8
Muslim	17	0.8
Pagan	14	0.6
Sikh	5	0.2
Agnostic	53	2.5
Atheist	269	12.4
Other	36	1.7
Other philosophical belief	48	2.2
<b>Total</b>	<b>2162</b>	<b>100</b>

<b>Are you a carer</b>	<b>Number</b>	<b>%</b>
Yes	155	6.9
No	2083	93.1
<b>Total</b>	<b>2238</b>	<b>100</b>

<b>If yes, do you care for a:</b>	<b>Number</b>
Parent	63
Partner or Spouse	38
Child with special needs	26
Friend	12
Other family member	24
Other	3

<b>Armed Forces</b>	<b>Yes</b>		<b>No</b>	
	<b>Number</b>	<b>%</b>	<b>Number</b>	<b>%</b>
Are you currently serving in the UK armed forces?	7	0.3	2062	99.7
Have you ever served in the UK armed forces?	68	3.3	2014	96.7
Are you a member of a current or former serviceman or woman's immediate family/ household?	44	1.7	2011	97.9

## Appendix

276 responses were removed from the analysis as they fell into the following categories:

- Duplicates (only one responses per household was included)
- Responses from residents outside the area
- Responses where no address was given
- Addresses given do not exist on the Land and Property Gazetteer

262 of these answered the question “Would you like your area to be considered for a residents parking scheme?” as follows:

Reason why these cases have been removed from main report	In favour of parking scheme		Not in favour of parking scheme		Total
	Number	%	Number	%	
Duplicates	60	47.6	66	52.4	126
Outside the area	10	10.2	88	89.8	98
No address given	20	62.5	12	37.5	32
Address does not exist	6	100.0	0	0.0	6
<b>Total</b>	<b>96</b>	<b>36.6</b>	<b>166</b>	<b>63.4</b>	<b>262</b>

NB: 63 out of the 98 responses from those who live outside the area have responded that they are not in favour of a resident parking scheme and all have concerns that if a scheme were introduced this would adversely affect businesses (and schools).