

Geoff Raw
Chief Executive
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Date: 9th November 2018
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Dear Geoff

STANMER HEIGHTS REFUSE & RECYCLING ARRANGEMENTS

We are submitting this letter under Council Procedure Rule 23.3 to be included on the agenda for the Environment, Transport & Sustainability Committee meeting of 27th November 2018.

For over a year there have been persistent problems with refuse and recycling arrangements at Stanmer Heights including too few receptacles, damaged and poor quality equipment, missed collections, regular fly-tipping and consequential litter strewn across the streets and grounds.

On a weekly basis we receive complaints generally related to overflowing bins and litter. On a weekly basis officers from Cityclean and Housing attend the location to litter pick. There is now barely a day that goes by when the area is not subject to debris and detritus covering the streets that residents and their children have to walk through and play in. Every week, some residents spend enormous amounts of their time trying to clear up.

We have made numerous requests for improvements and held several meetings with residents and officers to try and find solutions. Some refurbished bins have been provided and limiters installed to prevent the lids blowing open. Those limiters have now been removed due to their ineffectiveness and health and safety reasons because they fall over and pull up the road surface.

Despite the reassurances a permanent solution will be found, none is forthcoming. We have written to Housing & New Homes Committee requesting EDB monies are allocated to help resolve the issue. We would be grateful therefore if you could assist by requesting officers from Cityclean to work with Housing officers to provide a permanent solution that coupled with adequate collection frequencies, will bring an end to the problems residents face every day.

We would hope that you will agree to this reasonable request such that an end can be brought to the constant littering and fly-tipping and that the basic services of refuse and recycling are provided. We would be more than happy to meet with officers to progress this.

Yours sincerely

Cllrs. Lee Wares, Geoffrey Theobald and Carol Theobald