

Subject:	FCL Directorate Performance Management Framework		
Date of Meeting:	Children, Young People and Skills Committee 3 March 2020		
Report of:	Anna Gianfrancesco Head of Safeguarding and Performance		
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Ward(s) affected:	All		

FOR GENERAL RELEASE

The special circumstances for non-compliance with Council Procedure Rule 3, Access to Information Procedure Rule 5 and Section 100B(4) of the Local Government Act 1972 (as amended), (items not considered unless the agenda is open to inspection at least five days in advance of the meeting) were that the financial and legal were being assessed.

1. PURPOSE OF REPORT AND POLICY CONTEXT

- 1.1 The report sets out the performance against 12 KPIs and an overview of the FCL Performance and Quality Assurance Framework.

2. RECOMMENDATIONS:

- 2.1 That CYPS committee note the current performance against KPIs and the Performance and Quality Assurance Framework

3. CONTEXT/ BACKGROUND INFORMATION

- 3.1 The FCL Performance and Quality Assurance Framework is part of the Brighton and Hove City Council Performance Framework.
- 3.2 Performance Management of services is overseen internally within FCL, though wider council mechanisms such as Health and Wellbeing board and through external processes.
- 3.3 Within FCL each branch has its own data sets, at both a management/operational level and a strategic/SLT level. Each SLT will review their data sets monthly to ensure delivery to the service plans and wider objectives. Overseeing this the FCL Performance Board, which meets quarterly and is chaired by the DCS. It scrutinises 51 KPIs, Directorate Plans, performance

against FOIs and MP / member enquiries, EIA Completion, Audit Recommendations, a service user / customer feedback report, a SEND Performance Dashboard, Children's Social Care Performance reports, a Schools Causing Concern report and a Quality Assurance briefing. Exceptions reports are requested for both good performing areas and areas where there is poor performance. These reports ensure performance is challenged, learning is captured and improvements are made.

- 3.4 There are links between SLT's and Board meetings within the Directorate including the SEND Partnership Board, Corporate Parenting Board, Adolescent Board and Brighton and Hove Safeguarding Children Board. These boards all have datasets which enable them to scrutinise the work of FCL within their specialist area. In addition FCL produce data sets and reports to health and Wellbeing, in regard to Children and young peoples mental health and Community Safety Partnership Bard in regard to youth offending.
- 3.5 Due to the nature of the work there is also considerable external oversight and scrutiny of services. A number of services across FCL, including Social Work, SEND, BHISS, Education and Substance misuse are require to submit statutory to either the Department for Education (DfE) or the Department of Health (DfH). The Ofsted, HMIP and CQC inspection frameworks encompass a number of services within the directorate, with both Social Work and The Youth Offending Service being the focus of specialised inspection of these areas of work, while the BHISS service and ru-ok are included in Ofsted and CQC inspections. Ofsted request copies of service performance management reports as part of their inspection frameworks. In addition to the inspection framework the is an annual conversation with Ofsted, where FCL have to evidence to Ofsted the work and improvements made over the previous year, across social work, education and SEND, as well as showing areas identified for improvement. Alongside this FCL work with the Local Government Association and invite in Peer Reviews, most recently a Peer Review on Early Help in Jan 2020, alongside being part of the South East Sector Lead Improvement Programme. Through this programme we are linked to two other local authorities and provide each other with Peer challenge.

4. ANALYSIS & CONSIDERATION OF ANY ALTERNATIVE OPTIONS

- 4.1 Our Performance and Quality Assurance Framework has been recognised as an area of good practice by Ofsted and LGA Peer Challenge teams. "Regular, comprehensive performance reports enable senior leaders to monitor performance against key performance indicators. This is supported by learning from quality assurance audits, ensuring a focus on practice at monthly performance meetings, corporate parenting panel and the Children, Young People and Skills committee." Ofsted, July 2018.

5. COMMUNITY ENGAGEMENT & CONSULTATION

- 5.1 As references in 3.4 there are a number of partnership board who are involved in the scrutiny of FCL. The Children, Young People and Skills Committee will now also regular receive a performance dashboard.

6. CONCLUSION

- 6.1 The FCL Performance Management and Quality Assurance Framework is well-established and viewed as an area of good practice.

7. FINANCIAL & OTHER IMPLICATIONS:

Financial Implications:

No financial implications

Finance Officer Consulted: Dave Ellis

Date: 21/02/20

Legal Implications:

- 7.1 As described in the body of this report the Local Authority is required to submit statutory returns to the Department for Education (DfE). There are no other specific legal implications arising from this report which is for noting by Committee only.

7.2 *Lawyer Consulted: Sandra O'Brien*

Date: 21/02/20

Equalities Implications:

- 7.3 The range of KPIs reported to the FCL Performance Board and to CYP&S Committee include outcomes for vulnerable and disadvantaged service users.

Sustainability Implications:

- 7.4 None

Any Other Significant Implications:

Crime & Disorder Implications:

- 7.5 None

Risk and Opportunity Management Implications:

- 7.6 None

Public Health Implications:

- 7.7 The FCL Performance Board has oversight of key Public Health KPIs that include children and young people in the City.

Corporate / Citywide Implications:

- 7.8 None

SUPPORTING DOCUMENTATION

Appendices:

1. Performance Dashboard
2. Performance Management Framework