

### **Progress on Actions in the Extra Care Internal Audit Reports**

This report provides an update on progress against the actions identified in the Extra Care Audit Reports dated January and September 2019.

The audits proposed a series of actions and these are detailed below with progress against each recorded.

Since the conclusion of the audits and subsequent reports a number of associated developments have taken place.

This includes the production of the Older Peoples Housing Needs Assessment completed by Housing LIN (an action identified in the audit report) and the beginning of Health and Adult Social Care Transformation Programme (Better Lives Stronger Communities).

### **Housing LIN Report**

Housing LIN were commissioned to carry out an Older Persons Housing Needs Assessment to look a broad range of older persons accommodation options within the City.

The report covers the following

- A demographic analysis of the ageing population in Brighton & Hove, and the scale and pace of the increase in the short (to 2023) medium (to 2028) to longer term (to 2035).
- The current circumstances relevant to the accommodation and support needs of older people including: age, housing circumstances like tenure, housing conditions and household type, health and disability; and deprivation.
- Local policy context and considerations.
- The existing supply of specialist housing and housing support in Brighton & Hove for older people and its suitability in relation to older people's needs.
- Local consultation about older people's preferences for housing and care.
- Estimated demand for specialist housing/accommodation for older people.
- A review of national and local evidence and good practice in relation to older people's preferences for housing and care.
- High level considerations for action.

In relation to Extra Care the report has stated that extra care housing for rent, Brighton & Hove is below the average supply amongst its comparator authorities but slightly higher compared to the all England average. However, as many authorities are either planning to or are already delivering additional extra care housing capacity, a 'stand still' position in Brighton & Hove could see average supply fall compared with all England as well as comparator authority average supply.

The report then went on to make a number of recommendations in relation to Extra Care.

Increase the delivery of housing with care options including **extra care housing, for rent and for sale**; however, it needs to remain a vibrant community and the benefits need to be effectively marketed to older people. The evidence also indicates that extra care housing needs to be able to support older people with mental health as well as physical health needs.

Extra care housing can be a cost effective housing and care option compared with other care pathways, including residential care. Consider undertaking a local evaluation of extra care housing to ensure its local cost effectiveness and draw on the work of other local authorities<sup>1</sup> that have already undertaken financial benefits analysis in relation to extra care housing.

Based on the Brighton & Hove City Council's Seniors housing review and work with other social landlords, identify existing sheltered housing schemes that can be improved, remodelled or adapted to better support ageing in place for an anticipated older population with increasing care and support needs.

### **Health and Adult Social Care (HASC) Transformation Programme (Better Lives Stronger Communities)**

The HASC Directorate is embarking on a period of transformation to change the way in which we work. Through some initial diagnostics that have taken place to support this work it has been identified that in relation to our comparators we place a greater number of people into long term residential care.

In the majority of cases this is due to a lack of alternative provision which could include for example include supported Living services or Extra Care type facilities. This alternative provision is often more cost effective and in the majority of cases will deliver better outcomes for people

### **Next Steps**

With Extra Care being highlighted in both the Housing LIN and HASC transformation programme and with the audit report actions in mind it is planned to take a more holistic view of the current and future needs of Extra Care that supports both the actions from the Housing LIN report but also the HASC Transformation programme.

This work will need to be carried out in collaboration with our Housing Colleagues as there a number of interdependencies in relation to pathways and administration of referrals etc.

The initial phase of this work will take place over the next year 6-9months to ensure that existing supply of Extra Care is working effectively, and this will pick up many of the actions within the Audit.

Original Agreed Action (from January 2019 audit)	Original Risk Rating	Implementation Status (as at December 2019 audit)	Revised Risk Rating
<p><b>Objective and rationale for Extra Care Housing</b></p> <p>Commission an older people’s needs assessment to inform the future development of schemes in the city.</p>	High	Action Implemented	N/A
<p><b>Applications and Referrals</b></p> <p>Review the barriers for Extra Care Housing applications, aiming to simplify pathways for those suitable for this type of scheme.</p>	High	Action Repeated	Medium
<p><b>Application Process</b></p> <p>Monitor and review the application process to ensure that all Extra Care Housing voids are processed in accordance with Council policy.</p>	Medium	Action Implemented	N/A
<p><b>Scheme Contracted Care Supplier</b></p> <p>Review the reasons why residents do not choose the care provider provided in the Extra Care Housing scheme and develop an action plan to address any cost implications.</p>	Medium	Action Repeated	Medium
<p><b>Operations Protocol</b></p> <p>An operations protocol is agreed between the Council the care provider and the Guinness Trust for Vernon Gardens Extra Care Housing scheme.</p>	Medium	Action Repeated	Medium
<p><b>Contract Monitoring</b></p> <p>Key performance indicators are reviewed for Extra Care Housing to ensure they are appropriate and are monitored.</p>	Medium	Action Repeated	Medium

Original Agreed Action (from January 2019 audit)	Original Risk Rating	Implementation Status (as at December 2019 audit)	Revised Risk Rating
<p><b>Cost Allocations</b></p> <p>Obtain a fuller understanding of all the associated costs for extra care Housing and how they are allocated to budgets.</p>	Medium	Action Repeated	Medium
<p><b>Financial Analysis of Extra Care Housing</b></p> <p>The actual cost of Extra Care Housing is calculated and compared with alternative care arrangements.</p>	High	Action Repeated	High



