

Geoff Raw – Chief Executive
Brighton & Hove City Council

23rd February 2020

Dear Geoff

I am submitting the following letter under Council Procedure Rule 23.3 to be included on the agenda for the Environment, Transport & Sustainability Committee (ETS) meeting of 17th March 2020.

It is clear from previous reports regarding Cityclean’s modernisation that improvement in some areas is stalling or even going backwards. We are 18 months in to a two-year programme and it is no longer clear when the problems will end, and the city will enjoy a reliable service.

It is disappointing that Committee today does not have an update report. Regardless, the method of RAG rating the reports is no longer effective in being able to properly assess progress towards reform.

Please would the Chair therefore request officers to produce future Cityclean update reports with an appended table that lists all the issues originally discovered 18 months ago (and those discovered since). Against each item there needs to be a re-evaluated end date and then progress towards that end date expressed as a percentage. Subsequent reports should identify the change in percentage and/or the change in end date.

What is beginning to happen is continued failure of the service masked by “modernisation in progress”. We now need to see far greater accuracy and accountability of where things are.

Equally, where modernisation is going well, we need to be able to recognise that.

Yours sincerely,

Cllr. Lee Wares

