

Appendix 1

Managing commercial bins on the highway: analysis of responses to the public consultation

This report presents the results from the public consultation on managing commercial bins on the city's roads, paths and pavements.

Question 1 – “How are you responding to this consultation? As a...”

Stakeholder	Count	Percentage
A local business	166	31.8%
A local community or voluntary group	12	2.3%
A local stakeholder	5	1.0%
A waste management provider	3	0.6%
Resident of Brighton & Hove	326	62.5%
Visitor	2	0.4%
Other	7	1.3%
No response	1	0.2%
Total	522	100%

Question 3a – “To what extent do you agree or disagree that commercial bins on the highway are a problem in your local area?”

	Strongly agree	Tend to agree	Neither agree nor disagree	Tend to disagree	Strongly disagree	Don't know/ not sure	Not answered
A local business	35	23	21	26	59	1	1
A local community or voluntary group	6	3	1	1	1	0	0
A local stakeholder	2	1	1	0	1	0	0
A waste management provider	1			1	1	0	0
Resident of Brighton & Hove	155	75	44	25	25	0	2
Visitor	1	0	0	1	0	0	0
Other	2	2	1	2	0	0	1
Total	202	104	68	56	87	1	4
Percentage	38.7%	19.9%	13.0%	10.7%	16.7%	1.0%	

Of businesses that responded:

- 11% agreed that commercial bins were a problem in their local area
- 51% disagreed

Of residents that responded:

- 71% agreed that commercial bins were a problem in their local area
- 15% disagreed

Question 3b – “To what extent do you agree or disagree that commercial bins on the highway are a problem in Brighton & Hove?”

	Strongly agree	Tend to agree	Neither agree nor disagree	Tend to disagree	Strongly disagree	Don't know/ not sure	Not answered
A local business	41	29	25	27	39	5	0
A local community or voluntary group	6	4	0	1	1	0	0
A local stakeholder	4	0	0	0	1	0	0
A waste management provider	1	0	0	0	1	0	0
Resident of Brighton & Hove	220	76	9	7	8	2	1
Visitor	1	0	0	1	0	0	0
Other	5	1	1	0	0	0	4
Total	278	110	35	37	50	7	5
Percentage	53.2%	21.1%	6.7%	7.1%	9.6%	2.3%	

Of businesses that responded:

- 42% agreed that commercial bins were a problem in Brighton & Hove
- 40% disagreed

Of residents that responded:

- 91% agreed that commercial bins were a problem in Brighton & Hove
- 5% disagreed

Question 4 – “To what extent do you agree or disagree that the council should introduce a better way of managing commercial bins on the highway?”

	Strongly agree	Tend to agree	Neither agree nor disagree	Tend to disagree	Strongly disagree	Don't know/ not sure	Not answered
A local business	48	39	26	18	30	3	2
A local community or voluntary group	8	2	0	0	1	1	0
A local stakeholder	4	0	0	0	0	1	0
A waste management provider	1	1	0	1	0		0

Resident of Brighton & Hove	256	48	9	5	5	2	1
Visitor	1	0	0	1	0	0	0
Other		0	0	1	0	1	1
Total	322	92	37	25	36	6	4
Percentage	61.7%	17.6%	7.1%	4.8%	6.9%	1.9%	

Of businesses that responded:

- 52% agreed that there needs to be a better way to manage commercial bins
- 29% disagreed

Of residents that responded:

- 93% agreed that there needs to be a better way to manage commercial bins
- 3% disagreed

Common themes found in the free text comments on a better way to manage commercial bins on the highway:

- Bins cause obstructions (62 comments)
- Bins are unsightly (61 comments)
- Businesses may not have appropriate space inside or outside (23 comments)
- A better way of managing is needed (18 comments)
- Introduce underground bins (16 comments)
- Introduce bin bays and/or bin stores (12 comments)
- Bins do not cause an issue (10 comments)
- There are too many bins (10 comments)
- Businesses should be educated to encourage waste reduction (eight comments)
- Issue with timing window (seven comments)
- Agree with proposals (four comments)
- Businesses should have more frequent collections (four comments)
- Council should collect all trade waste (three comments)

Question 5 – “To what extent do you agree or disagree with the introduction of time-banding in T-Zones?”

	Strongly agree	Tend to agree	Neither agree nor disagree	Tend to disagree	Strongly disagree	Don't know/not sure	Not answered
A local business	25	26	10	16	87	2	0
A local community or voluntary group	3	5	1	0	3	0	0
A local stakeholder	2	2	0	0	1	0	0
A waste management provider	0	1	0	1	1	0	0

Resident of Brighton & Hove	198	71	26	10	17	4	0
Visitor	0	1	0	1	0	0	0
Other	3	2	0	1	1	0	1
Total	231	108	37	29	110	6	1
Percentage	44.2%	20.7%	7.0%	5.6%	21.1%	1.3%	

Of businesses that responded:

- 31% agreed with the introduction of time-banding in T-Zones
- 62% disagreed

Of residents that responded:

- 83% agreed with the introduction of time-banding in T-Zones
- 8% disagreed

Common themes found in the free text comments on time banding:

- Consider different timing windows (75 comments)
- Agree with timing window (68 comments)
- Businesses may not have appropriate space inside or outside (57 comments)
- Concerns with waste management providers (seven comments)
- Businesses must take responsibility (four comments)

Question 6 – “To what extent do you agree or disagree that the time banding should be 6.00am to 9.00am?”

	Strongly agree	Tend to agree	Neither agree nor disagree	Tend to disagree	Strongly disagree	Don't know/ not sure	Not answered
A local business	22	23	11	14	95	1	0
A local community or voluntary group	0	4	2	2	4	0	0
A local stakeholder	2	1	0	1	1	0	0
A waste management provider	0	0	0	0	3	0	0
Resident of Brighton & Hove	114	94	34	40	29	12	3
Visitor	0	0	1	0	1	0	0
Other	0	0	0	0	0	0	1
Total	139	126	48	57	135	13	4
Percentage	26.6%	24.1%	9.2%	10.9%	25.9%	3.3%	

Of businesses that responded:

- 27% agreed with the introduction of time-banding from 6.00am to 9.00am

- 66% disagreed

Of residents that responded:

- 64% agreed with the introduction of time-banding from 6.00am to 9.00am
- 21% disagreed

Common themes found in the free text comments on the 6.00am to 9.00am time slot:

- Provide a bigger window (70 comments)
- Agree with proposals (34 comments)
- Provide an evening window (28 comments)
- 6.00am is too early (24 comments)
- Avoid rush hour / school times (19 comments)
- Allow bins to be left out overnight (six comments)
- Various suggestions of differing windows, including:
 - 5am
 - 5am to 7am
 - 5am to 8am
 - 5pm to 8pm
 - 5pm to 9am
 - 6am to 10am
 - 7am to 10am
 - 7am to 9am
 - 8am to 10am
 - 8am to 11am
 - 9am to 5pm
 - 9pm to 9am
 - Finish at 7.30am
 - Finish at 8.30am
 - Finish at 8am
 - Later than 9am
 - Not after 8am
 - Not beyond 9am
 - Start at 8am
 - Start earlier
 - Start later, finish later
 - Up to 10am
 - Up to 11am
 - Up to 9.30am
 - Up to noon
 -

Suggestions for other roads to be included were:

Road	Suggestion
Boundary Road	This area to be considered for phase 2
Clyde Road	Preston Circus area to be considered for phase 2
Dyke Road	Seven Dials to be considered for phase 2
Elder Place	New England area to be considered for phase 2
Goldstone Villas	Add to streets in T-zone to prevent displacement
Inverness Road	Add to streets in T-zone to prevent displacement

Islingword Road	Hanover to be considered for phase 2
Kings Esplanade	Seafront to be considered for phase 2
Marshalls Row	Add to streets in T-zone to prevent displacement
Portland Road	West Hove to be considered for phase 2
Preston Drove	Five Ways areas to be considered for phase 2
Prestonville Road	Seven Dials to be considered for phase 2
Providence Place	New England area to be considered for phase 2
Rose Hill Terrace	Preston Circus area to be considered for phase 2
Rutland Gardens	West Hove to be considered for phase 2
St Aubyns	Add to streets in T-zone to prevent displacement
St George's Road	Kempton to be considered for phase 2
Stanley Road	Preston Circus area to be considered for phase 2
Upper St James Street	Kempton to be considered for phase 2
Wilbury Road	Seems to be left out as an oversight; add to streets in T-zone

There were a number of roads mentioned for removal by one of the respondents.

Other roads were mentioned for removal more than once, including:

Area / road	Number of respondents	Suggestion
Brunswick Street East	2	To remain in T-zone or will lead to displacement
George Street	3	Problematic area
Lewes Road	5	Problematic area
London Road	2	Problematic area
Market Street	2	Problematic area
New Road	2	Problematic area
Orange Row	9	To remain in T-zone or will lead to displacement
Regent Street	2	Problematic area and will lead to displacement if removed
Steine Street	3	Problematic area
Sydney Street	2	Problematic area and will lead to displacement if removed
York Place	2	Problematic area and will lead to displacement if removed

Grenville Street will be removed as this is a private road.

Suggestions for other areas to be included were:

Area	Suggestion
Brighton station area	Add to streets in T-zones
Fiveways	To be considered for phase 2
Kempton Village	To be considered for phase 2
Marina	Outside council jurisdiction
Portslade station	To be considered for phase 2
Seafront	To be considered for phase 2
Seven Dials	To be considered for phase 2

Question 9 – “To what extent do you agree or disagree that an FPN of £110 should be issued to businesses that do not comply with the time-banding?”

	Strongly agree	Tend to agree	Neither agree nor disagree	Tend to disagree	Strongly disagree	Don't know/ not sure	Not answered
A local business	22	18	17	13	94	2	0
A local community or voluntary group	5	1	1	0	5	0	0
A local stakeholder	3	1	0	0	1	0	0
A waste management provider	0	1	0	0	2	0	0
Resident of Brighton & Hove	177	69	26	20	24	7	3
Visitor	0	1	0	0	1	0	0
Other	4	0	2	0	1	0	1
Total	211	91	46	33	128	9	4
Percentage	40.4%	17.4%	8.8%	6.3%	24.5%	2.5%	

Of businesses that responded:

- 24% agreed with the £110 FPN
- 64% disagreed

Of residents that responded:

- 75% agreed with the £110 FPN
- 13% disagreed

Common themes found in the free text comments on FPN:

- Model does not work (48 comments)
- Agree with proposals (43 comments)
- Disagree with proposals (41 comments)
- Have a warning system (23 comments)
- FPN amount should be higher (18 comments)
- Have escalating amounts for repeat offenders (13 comments)
- Responsibility lies with waste management providers (nine comments)
- Provides an incentive for businesses to be responsible (five comments)
- Businesses should be accountable for their waste (four comments)
- One size does not fit all (three comments)
- Educate businesses (three comments)

Question 10 – “To what extent do you agree or disagree that business names should be on all commercial bins in the city?”

	Strongly agree	Tend to agree	Neither agree nor disagree	Tend to disagree	Strongly disagree	Don't know/ not sure	Not answered
A local business	77	45	15	6	16	7	0
A local community or voluntary group	8	2	0	0	2	0	0
A local stakeholder	4	0	0	0	0	0	0
A waste management provider	2	0	1	0	0	0	0
Resident of Brighton & Hove	254	38	20	4	5	2	3
Visitor	1	1	0	0	0	0	0
Other	6	0	1	0	0	0	1
Total	352	87	37	10	23	9	4
Percentage	67.4%	16.7%	7.1%	1.9%	4.4%	2.5%	

Common themes found in the free text comments on labelling of bins:

- Would encourage businesses to be responsible (135 comments)
- Encourage the sharing on bins (four comments)

Common themes found in the “any final comments” free text box:

- A model of managing commercial bins on the highway is needed (69 comments)
- Introduce bin stores / bin bays (28 comments)
- Introduce underground bins (16 comments)
- Engage with and support businesses (15 comments)
- Commercial bins on the highway are not an issue (10 comments)
- Provide incentives to businesses to produce less waste (eight comments)
- Make all businesses use council trade waste service (eight comments)
- One size does not fit all (six comments)
- Provide more frequent collections (four comments)

Feedback on some of the comments / suggestions

Suggestion	Commentary
Introduce underground bins	Where developments and infrastructure allow for underground bins, this should be considered.
Introduce bin bays and/or bin stores	Commercial bin bays and bin stores are not permitted on the highway. Where there are pockets of land, it may be possible to arrange for a license to store bins.
Businesses should be educated to encourage waste reduction	Activities to support business manage their waste are being considered as part of the Managing Waste Responsibly Project.

Business must take responsibility	
Council should collect all trade waste	The government's consistency consultation is proposing a franchising model which would allow local authorities or other partnerships to issue contracts for the collection of waste from businesses and other similar organisations in particular areas of a town or city. This would give rights to the operator(s) awarded the contract(s) to collect recyclables, food, and residual waste in the designated zones.
Encourage the sharing of bins	Businesses can share bins though would need to agree their own arrangements and ensure each business name is stated on the Duty of Care certificate. The council would not get involved.

