

## Options appraisal for cleaning and maintenance

Option	Benefits	Risks	Projected cost	Preferred option
<b>Option 1: as is</b> Healthmatic continues to deliver contract	<ul style="list-style-type: none"> <li>No changes to existing arrangements</li> <li>Risk of service delivery not passed to BHCC</li> </ul>	<ul style="list-style-type: none"> <li>Less control over cleaning and maintenance</li> </ul>	<p><b>Direct public toilet cost £0.754m (2020/21)</b> (The budget is £0.772m)</p> <p>Plus <b>£0.040m</b> contract management cost</p>	No
<b>Option 2: delivered in-house</b> Cleaning and maintenance delivered directly by Cityclean	<ul style="list-style-type: none"> <li>BHCC will be directly accountable for service provision</li> <li>Support the ambition of carbon neutrality by 2030 through use of electric vehicles</li> <li>No contract management / external performance issues</li> <li>All expenditure would go directly towards service delivery and refurbishment</li> <li>Ensure ethical employment practices through in-house recruitment / TUPE</li> </ul>	<ul style="list-style-type: none"> <li>BHCC will solely assume all risks and legal responsibilities</li> <li>Future reputation damage if unavailable to deliver cleaning and maintenance requirements and/or refurbishment</li> <li>Lose the benefit from knowledge and experience of specialist suppliers in the marketplace</li> <li>Additional service provision for Cityclean at a time of change</li> <li>Potential further budget pressures</li> </ul>	<p><b>£0.921m (model 1)</b> <b>£0.875m (model 2; preferred option)</b></p>	Yes
<b>Option 3: retender contract</b> Place contract back out for tender for new supplier to manage public conveniences	<ul style="list-style-type: none"> <li>Find another specialist provider in the market to clean and maintain public conveniences</li> </ul>	<ul style="list-style-type: none"> <li>Given the cost reductions gained from the 2017 retender, there is little scope for further savings from a new tender without further cuts to the number of staff and/or increase risk to the level of service provision</li> <li>It will take about nine months to complete the procurement process</li> </ul>	<p><b>~£0.640m (EVH050/EH001)</b></p> <p>Plus <b>£0.040m</b> contract management cost</p> <p>Please note, annual costs would be dependent on bids provided by the marketplace</p>	No

