

How to award/call-off from the framework

To access the framework agreement, customers should complete and return the Non-Disclosure and Customer Access Agreement.

Direct award

As this is a single provider solution, customers can easily and quickly call-off this framework via direct award to Wave.

The selection/award criteria used to establish the framework agreement was:

CRITERION	PERCENTAGE WEIGHTINGS
Cost	20%
Management approach	10%
Managing invoices and payments	20%
Data management	10%
Emergency planning	5%
Service development and innovation	5%
Ancillary services	10%
Sustainability and social value	20%

