

APPENDIX C

Area W (Wish Park Area) Review

Background

A resident parking scheme was implemented in the Wish Park area (Area W) in 2007, following an extension to the zone in 2015. It was agreed in the parking priority timetable set in 2019 that a review be carried out in 2021.

Headline Findings

- 65.8% of respondents are satisfied or very satisfied with the current Area W Wish Park area parking scheme.
- 71.3% of respondents are happy for the scheme to remain the same
- 21% of respondents want the scheme changed to a full scheme

Methodology

In November 2021, the council wrote to 1557 property addresses within the boundaries of the Wish Park area residents parking scheme (Area W). Respondents were invited to complete the survey online via the council's Consultation Portal: Citizen Space. Paper copies of the questionnaire and a prepaid reply envelope were also available on request. The consultation ran from 1st to 30th November 2021.

Results

414 valid responses¹ were received from within the scheme boundary giving a response rate of 25.9%. People were asked how satisfied they are with the current Area W parking scheme.

	Number	%
Very Satisfied	163	40.3
Satisfied	103	25.5
Neither satisfied nor dissatisfied	32	7.9
Dissatisfied	71	17.6
Very dissatisfied	35	8.7
Total	404	100

People were then asked if they were happy for the scheme to remain the same:

	Number	%
Yes	293	71.3

¹ 103 responses were removed from the analysis for the following reasons: 17 gave incomplete or no address details, 6 from outside the area (mainly neighbouring roads) and 80 duplicate responses.

No	118	28.7
Total	411	100

And, if they wanted to be considered for a full parking scheme (Monday to Sunday 9am to 8pm)

	Number	%
Yes	86	21.0
No	324	79.0
Total	410	100

How satisfied are you with the Area W residents parking scheme?

Replies by street are as follows:

	Number of properties mailed	Response rate (%)	Satisfied or very satisfied		Neither satisfied nor dissatisfied		Dissatisfied or very dissatisfied	
			Number	%	Number	%	Number	%
Amesbury Crescent	38	34.2	12	92.3	0	0.0	1	7.7
Berriedale Avenue	80	30.0	19	79.2	1	4.2	4	16.7
Braemore Road	85	37.6	22	68.8	2	6.3	8	25.0
Coleman Avenue	51	58.8	26	86.7	2	6.7	2	6.7
Glendor Road	28	25.0	4	57.1	2	28.6	1	14.3
Hogarth Road	78	24.4	8	42.1	2	10.5	9	47.4
Kingsway	233	12.0	17	60.7	4	14.3	7	25.0
Langdale Gardens	119	26.9	15	46.9	3	9.4	14	43.8
Lawrence Road	112	28.6	16	50.0	2	6.3	14	43.8
Lion Mews	26	0.0	0	0.0	0	0.0	0	0.0
Marine Avenue	58	20.7	9	75.0	2	16.7	1	8.3
New Church Road	142	15.5	18	81.8	0	0.0	4	18.2
Norman Road	41	19.5	5	62.5	1	12.5	2	25.0
Park Avenue	21	38.1	5	62.5	1	12.5	2	25.0
Raphael Road	52	36.5	6	31.6	1	5.3	12	63.2
Reynolds Road	36	47.2	12	70.6	2	11.8	3	17.6
Richardson Road	39	5.1	2	100.0	0	0.0	0	0.0
Saxon Road	36	50.0	15	83.3	0	0.0	3	16.7
St Heliers Avenue	32	18.7	5	83.3	1	16.7	0	0.0
St Philips Mews	3	0.0	0	0.0	0	0.0	0	0.0
Tandridge Road	20	30.0	3	50.0	0	0.0	3	50.0
Tennis Road	30	36.7	6	54.5	1	9.1	4	36.4
Titian Road	53	37.7	14	70.0	2	10.0	4	20.0
Welbeck Avenue	84	22.6	16	84.2	1	5.3	2	10.5

	Number of properties mailed	Response rate (%)	Satisfied or very satisfied		Neither satisfied nor dissatisfied		Dissatisfied or very dissatisfied	
			Number	%	Number	%	Number	%
Wish Road	60	28.3	9	52.9	2	11.8	6	35.3
Total	1557	25.9	266	65.8	32	7.9	106	26.2

People were asked if they were happy for the scheme to remain the same?

Replies by street are as follows:

Street	Yes		No	
	Number	%	Number	%
Amesbury Crescent	12	92.3	1	7.7
Berriedale Avenue	19	79.2	5	20.8
Braemore Road	25	78.1	7	21.9
Coleman Avenue	28	90.3	3	9.7
Glendor Road	6	85.7	1	14.3
Hogarth Road	11	55.0	9	45.0
Kingsway	19	65.5	10	34.5
Langdale Gardens	16	51.6	15	48.4
Lawrence Road	17	53.1	15	46.9
Lion Mews	0	0.0	0	0.0
Marine Avenue	11	84.6	2	15.4
New Church Road	18	81.8	4	18.2
Norman Road	6	75.0	2	25.0
Park Avenue	5	62.5	3	37.5
Portland Road	2	100.0	0	0.0
Raphael Road	9	45.0	11	55.0
Reynolds Road	15	88.2	2	11.8
Richardson Road	2	100.0	0	0.0
Saxon Road	13	72.2	5	27.8
St Heliers Avenue	5	83.3	1	16.7
St Philips Mews	0	0.0	0	0.0
Tandridge Road	3	50.0	3	50.0
Tennis Road	7	63.6	4	36.4
Titian Road	16	72.7	6	27.3
Welbeck Avenue	17	85.0	3	15.0

Street	Yes		No	
	Number	%	Number	%
Wish Road	11	64.7	6	35.3
Total	293	71.3	118	28.7

People were asked if they would like to be considered for a full residents parking scheme? Replies by street are as follows:

Street	Yes		No	
	Number	%	Number	%
Amesbury Crescent	1	7.7	12	92.3
Berriedale Avenue	3	12.0	22	88.0
Braemore Road	6	18.8	26	81.3
Coleman Avenue	0	0.0	31	100.0
Glendor Road	1	16.7	5	83.3
Hogarth Road	6	30.0	14	70.0
Kingsway	6	22.2	21	77.8
Langdale Gardens	14	45.2	17	54.8
Lawrence Road	13	40.6	19	59.4
Lion Mews	0	0.0	0	0.0
Marine Avenue	3	23.1	10	76.9
New Church Road	2	9.1	20	90.9
Norman Road	3	37.5	5	62.5
Park Avenue	1	12.5	7	87.5
Portland Road	0	0.0	2	100.0
Raphael Road	11	55.0	9	45.0
Reynolds Road	1	5.9	16	94.1
Richardson Road	0	0.0	2	100.0
Saxon Road	1	5.6	17	94.4
St Heliers Avenue	1	16.7	5	83.3
St Philips Mews	0	0.0	0	0.0
Tandridge Road	0	0.0	6	100.0
Tennis Road	2	18.2	9	81.8

Street	Yes		No	
	Number	%	Number	%
Titian Road	5	22.7	17	77.3
Welbeck Avenue	2	9.5	19	90.5
Wish Road	4	23.5	13	76.5
Total	86	21.0	324	79.0

Respondents could make comments on what is going well, what is not going well and general comments about the scheme²:

What is going well?	Number of times mentioned
Has stopped long term parking / commuter parking / abandoned vehicles	103
Flexibility / allows for visitors / tradespeople / carers / good for local business	72
Can find a space near my home during restricted hours	64
Everything is going well / happy with the scheme	45
Cost is reasonable	11
Scheme is well enforced	10
There is reduced congestion / less parked cars / safer streets	7
Easy to get permits / contact parking services	2
What is not going so well	
Difficult to park during the day / local workers park in the area after 11am / people wait until restrictions over to move cars between zones	61
It's too busy in summer / visitors parking	51
The evening restriction is unnecessary / inconvenient	31
Not enough enforcement / wardens	23
It's expensive	22
Problems with illegal or inconsiderate parking / on double yellows / across two bays	18
Too many multiple vehicles per household / large commercial vehicles	15
Visitor permits are too expensive	14
It's difficult to get or renew permits	9
Concerned about the impact on parking new developments in the area will have	3
Signage is unclear	2
Not enough visitor permits available	2
More traffic calming is needed	2
Do you have any other suggested changes or comments?	
Would like the evening restriction to be earlier	26

² Where comments have been mentioned more than once

Want more pay and display bays / availability near the park	19
Would like no restrictions on the weekend / relax restrictions on Sundays	13
Want more flexible visitor permits / longer expiration date / 24 hours	10
Want a full scheme	9
Change times to match Zone L	5
Would like a restriction in the middle of the day	5
Need more EV bays / EV charging	4
Want residents only bays	4
Want to join with Zone R	4
Extend evening hours	2
Remove double yellow lines over driveways	2
Charge more for second permits	2

Demographic Information

Age	Number	%
U18	0	0.0
18-24	0	0.0
25-34	12	3.9
35-44	42	13.5
45-54	91	29.3
55-64	88	28.3
65-74	61	19.6
75+	17	5.5
Total	311	100.0

What gender are you?	Number	%
Male	160	45.8
Female	187	53.6
Non-Binary	0	0.0
Other	2	0.6
Total	349	100.0

Do you identify as the gender you were assigned at birth?	Number	%
Yes	332	99.4
No	2	0.6
Total	334	100.0

Disability	Number	%
Yes, a little	27	7.9
Yes, a lot	12	3.5
No	304	88.6
Total	343	100.0

Of those who answered “yes”, disabilities were as follows:

Please state the type of impairment which applies to you.	Number
Physical impairment	21
Sensory impairment	3
Learning disability/ difficulty	1
Long-standing illness	18
Mental health condition	3
Development condition	0
Autistic Spectrum	1
Other	14

How would you describe your ethnic background?		Number	%
White	White English/ Welsh/ Scottish/ Northern Irish/ British	285	86.4
	Irish	8	2.4
	Gypsy or Irish Traveller	0	0.0
	Any other white background	22	6.7
Asian or Asian British	Bangladeshi	0	0.0
	Indian	2	0.6
	Pakistani	0	0.0
	Chinese	2	0.6
	Any other Asian background	2	0.6
Black or Black British	African	0	0.0
	Caribbean	2	0.6
	Any other Black background	0	0.0
Mixed	Asian & White	1	0.3
	Black African & White	0	0.0
	Black Caribbean & White	0	0.0
	Any other mixed background	2	0.6
Any other ethnic group	Arab	0	0.0
	Any other ethnic group	4	1.2
Total		330	100.0

How would you describe your sexuality?	Number	%
Bisexual	3	1.0
Gay Man	4	1.4
Heterosexual/ straight	262	89.4
Lesbian/ Gay Woman	10	3.4
Other	14	4.7
Total	293	100.0

Religious Belief	Number	%
I have no particular religion or belief	149	51.6
Buddhist	1	0.3

Christian	91	31.5
Hindu	3	1.0
Jain	0	0.0
Jewish	16	5.5
Muslim	1	0.3
Pagan	0	0.0
Sikh	0	0.0
Agnostic	5	1.7
Atheist	14	4.8
Other	6	2.1
Other philosophical belief	3	1.0
Total	289	100.0

Are you a carer	Number	%
Yes	35	9.9
No	317	90.1
Total	352	100.0

If yes, do you care for a:	Number
Parent	27
Partner or Spouse	4
Child with special needs	7
Friend	0
Other family member	1
Other	8

Armed Forces	Yes		No	
	Number	%	Number	%
Are you currently serving in the UK armed forces?	1	0.3	316	99.7
Have you ever served in the UK armed forces?	5	1.7	296	98.3
Are you a member of a current or former serviceman or woman's immediate family/ household?	6	2.0	294	98.0