



Ref	Subject / Action	Officer	Action Update including what is Completed (C) or Outstanding (O)?	C / O	Action Date
	Geof Gage noted that the consultation had potentially not taken place yet and confirmed they would <b>follow up with further information.</b>		regarding this including if they wish to discuss payment options can meet with our leasehold liaison officer Ope Akinosi, any meeting is on a one-to-one basis and is of course confidential		
NA5	Residents, primarily of Bates Estate, detailed experience in external contractors leaving residents gardens damaged after they had invested time and money. <b>GR to follow up.</b> specific location given, Selsfield Drive, Hawkridge	Grant R (GR)	This relates to two issues, the damage to a rose bush and materials being left in a communal gardens. We are sorry this happened, the contractors have now been in contact with residents to apologise and resolve both issues.	<b>C</b>	<b>Oct 24</b>
NA6	Donna James request: <b>Geof Gage to follow up circulation of Resident Engagement High Rise strategy, to Resident's Associations.</b> He also noted that the paper shared in agenda pack was a draft and not the final document.	GG	We have included the strategy in the pack for the next AP and will bring along further copies to the meetings to distribute.	<b>C</b>	<b>Oct 24</b>
NA7	Regarding window on roof of Mimosa Court, used by the residents to check for blockages, being bricked up when the roof was replaced. Jim Hornsby requested action on confirmation, GR confirmed that this could take place and <b>update progress</b> at next North Area Panel.	GR	A verbal update will be given at Area Panel	<b>C</b>	<b>Oct 24</b>
NA8	Re outstanding EDB bid 2021 Mimosa Court. If funding could be secured, residents could undertake works themselves. GR confirmed that social value element of contract still stands, and will <b>discuss with KM re contribution from authority to support residents undertaking work themselves</b>	GR	The new contractors have not started work yet, any updates will be provided verbally at Area Panel	<b>C</b>	<b>Oct 24</b>
NA9	Re anti-social behavior and crime across the North Area. Residents noted that Sussex Police were not providing an adequate response and <b>requested feedback on the matter and how it was being progressed by BHCC.</b>	JD	This has been raised as a Residents Question so a full answer will be provided there.	<b>C</b>	<b>Oct 24</b>
NA10	Lack of engagement from PCSO's assigned in North Area with Tenants/Residents Associations.	JD		<b>C</b>	<b>Oct 24</b>

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	<p>Residents noted a lack of communication since the previous PCSO for the area was reassigned, they noted the replacement has not attended resident meetings.</p> <p><b>Officers confirmed to follow up with the neighbourhood Sergeant.</b></p>		<p>I have requested the north area policing sergeants contact Clare Nicholes for details of the Tenants/Residents Association meetings and invites.</p>		

