

North Area Panel Agenda
19 November, 2pm-4pm
Housing Centre Conference Room, Eastergate Road
BN2 4QL

1	14:00 5 mins	Welcome, introductions & apologies - Chair
2	14:05 10 mins	Minutes & Actions - Chair
3	14:15 15 mins	Housing Revenue Account Budget Proposal and tenant feedback Martin Reid (Assistant Director Housing Management)
4	14:30 10 mins	Housing performance report – Q2 2024/25 Grant Richie (Head of Housing Repairs & Maintenance)
5	14:40 15 mins	Update on Regulatory Judgement Justine Harris (Head of Tenancy Services) and Grant Richie (Head of Housing Repairs & Maintenance)
6	14:55 10 mins	BREAK
7	15:05 20 - 30mins	Unresolved issues (ASB & City Clean) Mitch to present for first 10mins ASB: How can the council and police support victims of anti-social behaviour? How can the council support tenant representatives who are being approached by people suffering because of ASB? CityClean: The reporting process has not worked, what can the council do to improve services? Justine Harris (Head of Tenancy Services), Jan Dowdell (Tenancy Services Operations Manager), Chloe McGlaughlin (Housing Estates Manager), Jonathan Pyle (Environmental Services Manager, City Clean)
8	15:35 15 min	Resident Questions 2 and 3-star.
9	15:50 10 Min	Any Other business and positive community news

		- Meeting Closed -
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