

## **Appendix 1: Standards Complaint data**

**Table 1 - Complaints previously reported to this Committee (at its Jan 2025 meeting)**

	<b>Date received</b>	<b>Date determined</b>	<b>If concluded, basis on which decision was taken</b>	<b>Complaint Topic</b>	<b>Additional notes</b>
<b>A2025</b>	02/01/2025	28/01/2025	Insufficient evidence of a breach of the Code of conduct to merit the taking of any action in relation to this complaint	<b>C</b>	Complaint about a member's description of a Council consultation process in a media article.
<b>B2025</b>	06/01/2025	04/02/2025	Insufficient evidence of a breach of the Code of conduct to merit the taking of any action in relation to this complaint	<b>A</b>	Complaint alleging an inappropriate degree of involvement by a member in a dispute between neighbours

**Table 2: Complaints received in since Jan 2025 Committee**

	<b>Date received</b>	<b>Date determined</b>	<b>If concluded, basis on which decision was taken</b>	<b>Complaint Topic</b>	<b>Additional notes</b>
<b>C2025</b>	14/02/2025	23/03/2025	Not in the public interest to take any action, this in a context where the Member apologised for any distress caused and was willing to assist with the matter	<b>A</b>	Constituent did not consider they had received sufficient support in their endeavours to make complaint via their ward councillor to another body.
<b>D2024</b>	24/02/2025	06/03/2025	Insufficient evidence of a breach to merit the taking of any action	<b>C</b>	Complaint alleging disrespect and other conduct contrary to Code in an email.

<b>E2025</b>	26/02/2025	Ongoing	N/A	<b>B</b>	E2025 through H2025 represent a complex complaint made against four different members regarding their handling of the same set of concerns at a Council meeting. These complaints are currently being reviewed by the Independent Person at preliminary assessment stage.
<b>F2025</b>	26/02/2025	Ongoing	N/A	<b>B</b>	See above
<b>G2025</b>	26/02/2025	Ongoing	N/A	<b>B</b>	See above
<b>H2025</b>	26/02/2025	Ongoing	N/A	<b>B</b>	See above
<b>I2025</b>	06/03/2025	Ongoing	N/A	<b>A</b>	I2025 and K2025 represent complex complaints made by different complainants against the same member regarding their conduct in their ward. These complaints are currently being reviewed by the Independent Person at preliminary assessment stage.
<b>J2025</b>	10/03/2025	Ongoing	N/A	<b>B</b>	Complaint about the conduct of two members at a full Council meeting.
<b>K2025</b>	04/03/2025	Ongoing	N/A	<b>A</b>	I2025 and K2025 represent complex complaints made by different complainants against the same member regarding the member's conduct in her ward. These complaints

					are currently being reviewed by the Independent Person at preliminary assessment stage.
<b>L2025</b>	14/03/2025	Ongoing	N/A	<b>B</b>	Complaint about a member's input into and description of a Council consultation process and subsequent decision-making.
<b>M2025</b>	17/03/2025	Ongoing	N/A	<b>B</b>	Complaint about the conduct of two members at a full Council meeting.
<b>N2025</b>	20/3/2025	Ongoing	N/A	<b>B</b>	Complaint that a member acted outside their powers.
<b>O2025</b>	4/3/2025	Ongoing	N/A	<b>C</b>	Complaint regarding the accuracy of a member's email response to a constituent.

**Key to Complaint topics**

<b>Code</b>	<b>Description of type of conduct complained about</b>
<b>A</b>	<i>Complaints about members' conduct in their wards, including when discharging their ward responsibilities or otherwise communicating with constituents or other stakeholders.</i>
<b>B</b>	<i>Complaints about comments or conduct either at council meetings, or at meetings at which members are representing BHCC</i>
<b>C</b>	<i>Complaints about conduct relating to council business or other members made outside council meetings, including on social media</i>

<b><i>D</i></b>	<i>Complaints about a member's conduct or position on an issue which is not council business or a ward matter, including conduct or a statement reported in the press or made on social media</i>
-----------------	---