

## **Appendix 1: Complaint data**

**Table 1 - Complaints previously reported to this Committee, [on 22/04/2025](#).**

	<b>Date received</b>	<b>Date determined</b>	<b>If concluded, basis on which decision was taken</b>	<b>Complaint Topic</b>	<b>Additional notes</b>
<b>E2025</b>	26/02/2025	21/05/2025	The Independent Person (in consultation) and the Monitoring Officer both took the view that none of the complaints E2025 through H2025 inclusive merited referral for formal investigation, having determined that it would not be proportionate and necessary in the public interest to do so.	B	E2025 through H2025 are complex complaints made by one individual against four different members from two different political Groups regarding their handling of the same set of concerns at a Council meeting.
<b>F2025</b>	26/02/2025	21/05/2025	See above.	B	See above
<b>G2025</b>	26/02/2025	21/05/2025	See above.	B	See above
<b>H2025</b>	26/02/2025	21/05/2025	See above.	B	See above
<b>I2025</b>	06/03/2025	12/05/2025	The Independent Person (in consultation) and the Monitoring Officer both took the view that this complaint did not merit referral for formal investigation, having determined that it would not be proportionate and necessary in the public interest to do so.	A	I2025 and K2025 (both complex complaints) were made by different complainants against the same member regarding their conduct in their ward.
<b>J2025</b>	10/03/2025	13/05/2025	The Independent Person (in consultation) and the Monitoring Officer both took the view that it would not be proportionate and necessary in the public interest to refer either complaint for formal investigation.	B	This complaint was made by a single individual about the conduct of two different members at a full Council meeting.

<b>K2025</b>	04/03/2025	12/05/2025	The Independent Person (in consultation) and the Monitoring Officer both took the view that this complaint did not merit referral for formal investigation, having determined that it would not be proportionate and necessary in the public interest to do so.	A	I2025 and K2025 (both complex complaints) were made by different complainants against the same member regarding their conduct in their ward.
<b>L2025</b>	14/03/2025	13/05/2025	MO and IP both took the view that a formal investigation would not be appropriate, as there was insufficient evidence to support the issues identified in the complaint.	B	Complaint about a member's input into and description of a Council consultation process and subsequent decision-making
<b>M2025</b>	17/03/2025	13/05/2025	The Independent Person (in consultation) and the Monitoring Officer both took the view that this complaint did not merit referral for formal investigation, having determined that it would not be proportionate and necessary in the public interest to do so.	B	Complaint about the conduct of two members at a full Council meeting.
<b>N2025</b>	20/03/2025	Ongoing	This complaint <u>was</u> considered to merit formal investigation and as a result has been referred for formal investigation.	B	Complaint that a member had acted outside their powers.
<b>O2025</b>	04/03/2025	20/05/25	The Independent Person (in consultation) and the Monitoring Officer both took the view that this complaint involved a disagreement was about the interpretation of data. They did not consider it to merit	C	Complaint regarding the accuracy of a member's email response to a constituent.

			referral for formal investigation, having determined that it would not be proportionate and necessary in the public interest to do so.		
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**Table 2: Complaints received in since April 2025 Committee**

	<b>Date received</b>	<b>Date determined</b>	<b>If concluded, basis on which decision was taken</b>	<b>Complaint Topic</b>	<b>Additional notes</b>
<b>P2025</b>	04/03/2025	14/05/25	The Independent Person (in consultation) and the Monitoring Officer both took the view that this complaint involved a disagreement was about the interpretation of data. They did not consider it to merit referral for formal investigation, having determined that it would not be proportionate and necessary in the public interest to do so.	<b>B</b>	Allegation made by a single complainant that two councillors had misrepresented data generated during a consultation process.
<b>Q2025</b>	14/05/2025	Ongoing	Not yet concluded – still at preliminary assessment stage.	<b>A</b>	Complaint regarding the conduct of a councillor in relation to a residential planning application.
<b>R2025</b>	04/06/2025	Ongoing	Not yet concluded – still at preliminary assessment stage.	<b>D</b>	Complaint about the conduct of a councillor during the pre election period prior to a recent by-election.

**Key to Complaint topics**

<b>Code</b>	<b>Description of type of conduct complained about</b>
<b>A</b>	<i>Complaints about members' conduct in their wards, including when discharging their ward responsibilities or otherwise communicating with constituents or other stakeholders.</i>
<b>B</b>	<i>Complaints about comments or conduct either at council meetings, or at meetings at which members are representing BHCC</i>
<b>C</b>	<i>Complaints about conduct relating to council business or other members made outside council meetings, including on social media</i>
<b>D</b>	<i>Complaints about a member's conduct or position on an issue which is not council business or a ward matter, including conduct or a statement reported in the press or made on social media</i>