

## Appendix A

### M

Describe the steps you intend to take to promote the four licensing objectives:

**a) General – all four licensing objectives (b, c, d and e) (please read guidance note 10)**

The premises will operate as a responsible, food-led restaurant with alcohol served only as an accompaniment to meals. All staff will be trained, including the prevention of underage sales, responsible alcohol service and customer safety.

A Personal Licence Holder or trained duty manager will be on site during all hours that alcohol is sold. CCTV will be installed and maintained in good working order, covering key areas of the premises with recordings kept for a minimum of 31 days and made available to authorised officers on request.

Clear policies will be in place for incident recording, staff training and dealing with disorderly conduct. The premises will promote safe, friendly environment and work proactively with local authorities.

**b) The prevention of crime and disorder**

A CCTV system is installed and maintained in full working order, covering all customer and service areas, including entrances and exits. Recordings will be kept for a minimum of 14 days and made available to the authorised officers upon request.

All staff will receive training on responsible alcohol sales, and the "Challenge 25" policy. Any incidents of crime, disorder or refusal of service will be recorded in an incident log.

Alcohol will only be sold to seated customers consuming a meal on the premises, helping to minimise the risk of anti-social behaviour.

**c) Public safety**

The premises will comply with all relevant health and safety, fire safety and food hygiene. All exits will be kept clear and accessible at all times.

A first aid kit will be maintained on site and at least one trained member of staff will be present during trading hours. Electrical and gas equipment will be regularly inspected and serviced.

Staff will be trained to identify and respond appropriately to safety risks, emergencies or incidents affecting customers or colleagues.

**d) The prevention of public nuisance**

Customers will be encouraged to leave the premises quietly and respect neighbouring residents. Clear signage will be displayed at the exit reminding customers to do so.

Deliveries and waste collections will be arranged during normal business hours to minimise noise disturbance.

**e) The protection of children from harm**

The premises will operate a strict "Challenge 25" policy, requiring anyone who appears under 25 to present valid photo ID.

All staff involved in alcohol sales will receive training on age verification procedures.

No unaccompanied children will be permitted on the premises after 21:00 hours.

Children will only be permitted when accompanied by an adult and when dining.

