

## Appendix 1: Complaint data

**Table 1 - Complaints unresolved at time of last meeting of this Committee, in September 2025:**

URN	Date received	Date determined	If concluded, basis on which decision was taken	Complaint Topic	Additional notes
<b>N2025</b>	20/03/2025	1/12/2025	An external investigator considered the complaints in a detailed way outlined their view that neither the Code of Conduct nor relevant protocols had been breached. The Monitoring Officer concurred with them and – having followed correct process – concluded this complaint on that basis.	<b>B</b>	Complaint alleging that a member had acted outside their powers
<b>U2025</b>	03/07/2025	Ongoing	Not yet concluded	<b>D</b>	Complaint concerned remarks and claims made online about the complainant and other third parties.
<b>X2025</b>	01/07/2025	18/9/2025	Decision made to take no further action at preliminary assessment stage, insufficient evidence of a breach of the Code having been identified to merit progressing the complaint	<b>B</b>	Complaint alleging a member made misrepresentations at a council meeting.
<b>Z2025</b>	24/08/2025	Ongoing	Not yet concluded – still at preliminary assessment stage.	<b>D</b>	Complaint about comments made by a member about a politician from another Party.

<b>A12025</b>	24/08/2025	15/10/2025	Decision made to take no further action at preliminary assessment stage on the basis that insufficient evidence in support had been identified.	<b>A</b>	Complaint that a member had made unfounded accusations about the complainants' conduct of their business.
<b>B12025</b>	31/08/2025	02/12/2025	Decision made to take no further action at preliminary assessment stage. on the basis that insufficient evidence in support had been identified.	<b>D</b>	Complaint about a member's comments and statements during an online exchange, initially about a politician from another party.
<b>C12025</b>	02/09/25	18/11/2025	Decision made to take no further action at preliminary assessment stage. Insufficient evidence of conduct giving rise to a breach of the Code.	<b>C</b>	Complaint about statements made by a member in the press.

**Table 2: Complaints received in since the September meeting of this Committee:**

<b>URN</b>	<b>Date received</b>	<b>Date determined</b>	<b>If concluded, basis on which decision was taken</b>	<b>Complaint Topic</b>	<b>Additional notes</b>
<b>D12025</b>	16/09/25	18/11/2025	Decision made to take no further action at preliminary assessment stage. Insufficient evidence to support complaint to merit progressing it, having noted that the councillor concerned had	<b>A</b>	Complaint alleging that the subject member had not responded to the complainant's email requesting for assistance.

			previously sent two substantive responses, which included a clear indication of their position on communicating as well as signposting information considered to be of potential relevance.		
<b>E12025</b>	21/09/25	22/10/2025	Decision made to take no further action at preliminary assessment stage. Insufficient evidence to support complaint to merit progressing it.	<b>A</b>	Complaint alleging Cllr had not not responded to a member of the public regarding their concerns.
<b>F12025</b>	10/09/25	22/10/2025	Decision made to take no further action at preliminary assessment stage. Insufficient evidence of a potential breach of the Code of Conduct to merit any action.	<b>C</b>	Complaint alleging that Cllr had not forwarded an FOI request to the correct recipient despite agreeing to do so.
<b>G12025</b>	05/10/2025	Ongoing	Not yet concluded	<b>A</b>	Complaint alleging misinformation conveyed within a newsletter
<b>H12025</b>	03/10/2025	Ongoing	Not yet concluded	<b>D</b>	Complaint regarding comments which the complainant believed had encouraged racism.
<b>I12025</b>	15/10/2025	02/12/2025	Decision made to take no further action at preliminary assessment stage as the article which was the subject of the complaint was considered to be a 'standard' press release about an improved facility being brought back into use	<b>C</b>	Complaint alleging that a Cllr had misrepresented who was responsible for successfully renovating a local resource.
<b>J12025</b>	17/10/2025	Ongoing	Not yet concluded	<b>B</b>	Complaint regarding conduct during a Cllr's speech.

<b>K12025</b>	16/10/2025	3/12/25	Decision made to take no further action at preliminary assessment stage, insufficient evidence to support the allegations having been identified.	<b>A</b>	Complaint regarding conduct in the local community and comments in the press.
<b>L12025</b>	16/10/2025	Ongoing	Complaint referred for formal investigation, which remains underway.	<b>D</b>	Complaint about the conduct of a Cllr alleging inappropriate conduct.
<b>M12025</b>	21/11/2025	Ongoing	Not yet concluded	<b>B</b>	Complaint about the conduct of the Chair of a Council meeting.
<b>N12025</b>	29/11/2025	Ongoing	Not yet concluded	<b>B</b>	Complaint about the conduct of three separate Cllrs at a Council meeting.
<b>O12025</b>	06/12/2025	Ongoing	Not yet concluded	<b>A</b>	Complaint alleging lack of response to comms sent to three Cllrs.
<b>P12025</b>	18/12/2025	Ongoing	Not yet concluded	<b>B</b>	Complaint about the conduct of three separate Cllrs at a Council meeting.

**Key to Complaint topics**

<b>Code</b>	<b>Description of type of conduct complained about</b>
<b>A</b>	<i>Complaints about members' conduct in their wards, including when discharging their ward responsibilities or otherwise communicating with constituents or other stakeholders.</i>
<b>B</b>	<i>Complaints about comments or conduct either at council meetings, or at meetings at which members are representing BHCC</i>

<b>C</b>	<i>Complaints about conduct relating to council business or other members made outside council meetings, including on social media</i>
<b>D</b>	<i>Complaints about a member's conduct or position on an issue which is not council business or a ward matter, including conduct or a statement reported in the press or made on social media</i>

