

Appendix 1: Complaint data

Table 1 - Complaints unresolved at time of last meeting of this Committee, in September 2025:

URN	Date received	Date determined	If concluded, basis on which decision was taken	Complaint Topic	Additional notes
N2025	20/03/2025	1/12/2025	An external investigator considered the complaints in a detailed way outlined their view that neither the Code of Conduct nor relevant protocols had been breached. The Monitoring Officer concurred with them and – having followed correct process – concluded this complaint on that basis.	B	Complaint alleging that a member had acted outside their powers
U2025	03/07/2025	Ongoing	Not yet concluded	D	Complaint concerned remarks and claims made online about the complainant and other third parties.
X2025	01/07/2025	18/9/2025	Decision made to take no further action at preliminary assessment stage, insufficient evidence of a breach of the Code having been identified to merit progressing the complaint	B	Complaint alleging a member made misrepresentations at a council meeting.
Z2025	24/08/2025	Ongoing	Not yet concluded – still at preliminary assessment stage.	D	Complaint about comments made by a member about a politician from another Party.

A12025	24/08/2025	15/10/2025	Decision made to take no further action at preliminary assessment stage on the basis that insufficient evidence in support had been identified.	A	Complaint that a member had made unfounded accusations about the complainants' conduct of their business.
B12025	31/08/2025	02/12/2025	Decision made to take no further action at preliminary assessment stage. on the basis that insufficient evidence in support had been identified.	D	Complaint about a member's comments and statements during an online exchange, initially about a politician from another party.
C12025	02/09/25	18/11/2025	Decision made to take no further action at preliminary assessment stage. Insufficient evidence of conduct giving rise to a breach of the Code.	C	Complaint about statements made by a member in the press.

Table 2: Complaints received in since the September meeting of this Committee:

URN	Date received	Date determined	If concluded, basis on which decision was taken	Complaint Topic	Additional notes
D12025	16/09/25	18/11/2025	Decision made to take no further action at preliminary assessment stage.Insufficient evidence to support complaint to merit progressing it, having noted that the councillor concerned had	A	Complaint alleging that the subject member had not responded to the complainant's email requesting for assistance.

			previously sent two substantive responses, which included a clear indication of their position on communicating as well as signposting information considered to be of potential relevance.		
E12025	21/09/25	22/10/2025	Decision made to take no further action at preliminary assessment stage. Insufficient evidence to support complaint to merit progressing it.	A	Complaint alleging Cllr had not responded to a member of the public regarding their concerns.
F12025	10/09/25	22/10/2025	Decision made to take no further action at preliminary assessment stage. Insufficient evidence of a potential breach of the Code of Conduct to merit any action.	C	Complaint alleging that Cllr had not forwarded an FOI request to the correct recipient despite agreeing to do so.
G12025	05/10/2025	Ongoing	Not yet concluded	A	Complaint alleging misinformation conveyed within a newsletter
H12025	03/10/2025	Ongoing	Not yet concluded	D	Complaint regarding comments which the complainant believed had encouraged racism.
I12025	15/10/2025	02/12/2025	Decision made to take no further action at preliminary assessment stage as the article which was the subject of the complaint was considered to be a 'standard' press release about an improved facility being brought back into use	C	Complaint alleging that a Cllr had misrepresented who was responsible for successfully renovating a local resource.
J12025	17/10/2025	Ongoing	Not yet concluded	B	Complaint regarding conduct during a Cllr's speech.

K12025	16/10/2025	3/12/25	Decision made to take no further action at preliminary assessment stage, insufficient evidence to support the allegations having been identified.	A	Complaint regarding conduct in the local community and comments in the press.
L12025	16/10/2025	Ongoing	Complaint referred for formal investigation, which remains underway.	D	Complaint about the conduct of a Cllr alleging inappropriate conduct.
M12025	21/11/2025	Ongoing	Not yet concluded	B	Complaint about the conduct of the Chair of a Council meeting.
N12025	29/11/2025	Ongoing	Not yet concluded	B	Complaint about the conduct of three separate Cllrs at a Council meeting.
O12025	06/12/2025	Ongoing	Not yet concluded	A	Complaint alleging lack of response to comms sent to three Cllrs.
P12025	18/12/2025	Ongoing	Not yet concluded	B	Complaint about the conduct of three separate Cllrs at a Council meeting.

Key to Complaint topics

Code	Description of type of conduct complained about
A	<i>Complaints about members' conduct in their wards, including when discharging their ward responsibilities or otherwise communicating with constituents or other stakeholders.</i>
B	<i>Complaints about comments or conduct either at council meetings, or at meetings at which members are representing BHCC</i>

C	<i>Complaints about conduct relating to council business or other members made outside council meetings, including on social media</i>
D	<i>Complaints about a member's conduct or position on an issue which is not council business or a ward matter, including conduct or a statement reported in the press or made on social media</i>

