

## Actions from East Area Panel meeting 10<sup>th</sup> June 26

### Actions from last meeting

| REF        | Action                                                                                                                                            | Who                    | Response including what is completed & outstanding                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | Is Action Completed / Outstanding | Date action completed or planned? |
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| <b>EA1</b> | Harry Williams to share the report presented to Cabinet on the options available to the council to reduce homelessness pressures across the city. | <b>Harry Williams</b>  | <a href="#">(Public Pack)Agenda Document for Cabinet, 23/04/2026 14:00</a>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | <b>Complete</b>                   | <b>July 2026</b>                  |
| <b>EA2</b> | Harry Williams to share the Home Allocations Policy.                                                                                              | <b>Harry Williams</b>  | <a href="#">Housing allocations policy and guidance</a> .                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | <b>Complete</b>                   | <b>July 2026</b>                  |
| <b>EA3</b> | Melissa Francis to look into ongoing waste and recycling collection issues in South Woodingdean.                                                  | <b>Melissa Francis</b> | <p>We are sorry that some residents in South Woodingdean have experienced missed collections and understand the frustration this can cause. A number of the recent disruptions have been linked to vehicle availability and reliability issues. To help improve service resilience, the Council is taking delivery of six new refuse collection vehicles over the autumn, which will strengthen the fleet and reduce downtime caused by vehicle defects and maintenance requirements. In addition, we are recruiting additional drivers to support our afternoon and evening collection service, which provides recovery and catch-up collections when services are disrupted.</p> <p>These investments form part of our wider programme to improve the reliability of waste and recycling collections across the city. While there may still be occasions when collections are affected by unforeseen circumstances, we expect these measures to significantly reduce disruption and improve performance for residents.</p> | <b>Complete</b>                   | <b>July 2026</b>                  |

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| <b>EA4</b> | Melissa Francis to raise the issue of food bins not being fox-proof with the Environmental Services team.                                                                                                       | <b>Juliet Evans</b>   | <p>Food waste caddies are designed with secure lids to help deter animals and are generally effective when used correctly. To ensure they remain closed, the handle should be positioned in the locked position as instructed.</p> <p>However, foxes are highly adaptable and resourceful animals, and on occasion they may still manage to gain access to caddies. Residents can help reduce the likelihood of this by placing the caddy in a less accessible location, such as on a step, raised surface, between other bins, or in a corner. Some residents also find that placing a suitable weight on the lid can provide additional security.</p> <p>We appreciate that incidents of this nature can be frustrating, particularly when they occur more than once. Unfortunately, occasional access by urban wildlife is a challenge faced in many areas. While no container can be guaranteed to be entirely wildlife-proof, the food waste caddy design remains effective in preventing access by most pests, including rats and gulls, and continues to be the most suitable solution for the safe collection of food waste.</p> | <b>Complete</b>                   | <b>July 2026</b>                  |
| <b>EA5</b> | Harry Williams to provide further information/data on ASB case closures referenced in the Housing Performance Report (suggested areas: at what point cases are closed; which interventions are most effective). | <b>Harry Williams</b> | The new data will be included in Q3 reporting.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | <b>Complete</b>                   | <b>July 2026</b>                  |

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| EA6 | Martin Reid to share the reports submitted to Cabinet and Overview & Scrutiny on the Health and Safety Compliance Update.                                                | Martin Reid      | <p><b>Cabinet, 14<sup>th</sup> May, Housing Safety and Quality: Our Improvement Journey – Progress Update:</b> <a href="#">Housing Safety and Quality Our Improvement Journey - Progress Update.pdf</a>; <a href="#">Housing Safety and Quality Our Improvement Journey - Progress Update APX. n 1.pdf</a>; <a href="#">Housing Safety and Quality Our Improvement Journey - Progress Update APX. n 2.pdf</a></p> <p><b>Place Overview &amp; Scrutiny, 22<sup>nd</sup> July, Housing Safety and Quality Compliance - Progress update:</b> <a href="#">Housing Safety and Quality Our Improvement Journey - Progress update.pdf</a>; <a href="#">Appendix 1 Housing Safety and Quality Compliance Update June 2026 APX. n 1.pdf</a>; <a href="#">Appendix 2 Housing Safety and Quality Compliance - updated data report June 2026 APX. n 2.pdf</a>; <a href="#">Appendix 3 Cabinet report 14th May APX. n 3.pdf</a>; <a href="#">Appendix 4 Housing Improvement Plan APX. n 4.pdf</a>; <a href="#">Appendix 5 Performance Indicators May 2026 APX. n 5.pdf</a></p> | Complete                          | August 2026                       |
| EA7 | Chantelle Barker to give an update at the next meeting on Estate Renewals' work for the next quarter and their plans for future community engagement.                    | Chantelle Barker | This item has not been included on the current round of Area Panel agendas. Subject to agreement from the Co-Chairs, it can be scheduled for the November Area Panels, which will align with the Estate Renewal update being presented to Cabinet in October and an update on master planning.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | Complete                          | July 2026                         |
| EA8 | Chloe McLaughlin to ask Environmental Services how residents in first- or second-floor flats (or higher) without lift access can use the bulky waste collection service. | Chloe McLaughlin | Chloe has met with Environmental Services to discuss helping with bulky waste collections for council tenants. This is following reports regarding the wait time for Environmental Services and to include assisting residents who are unable to move their items outside themselves. Agreed to a pilot for Estates Services to remove bulky waste for council tenants if they are unable to commit to                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | Completed                         | July 2026                         |

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|             |                                                                                                                                   |                          | the Environmental Services appointment times. Estates Services will adopt the pricing schedule and Terms & Condition of Environmental Services to promote the one council approach. If residents require this service, they should contact Environmental Services in the first instance on 01273 292929.                                                                                                                                                                                                                                                                                                                                                                                                                       |                                   |                                   |
| <b>EA9</b>  | Chloe McLaughlin to request that signs are put up at Robert Lodge to discourage fly-tipping from outside the area.                | <b>Chloe McLau ghlin</b> | Signs have been ordered and will be put around the estate to deter people from fly-tipping.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | <b>Ongoing</b>                    | <b>July 2026</b>                  |
| <b>EA10</b> | Chloe McLaughlin and Robert Woodbridge to look into installing gates around Robert Lodge gardens to prevent use by non-residents. | <b>Chloe McLau ghlin</b> | <p>The area is also used to access community facilities and, making restricted access difficult to manage.</p> <p>There are also practical considerations around accessibility, maintenance, and management of any lock or entry system. For these reasons, installing gates may not be a suitable solution.</p> <p>As an alternative, options such as low-level fencing and clearer signage could be explored. However, there is a risk that creating an enclosed area could encourage the space to be used as a dog exercise area, which may create additional management concerns.</p> <p>Any proposals would need to maintain access routes and be subject to consultation with residents before any decision is made.</p> | <b>Complete</b>                   | <b>July 2026</b>                  |
| <b>EA11</b> | Community Engagement to share dates of upcoming                                                                                   | <b>Justine Harris</b>    | Preparations are being made for the 2027 Estate Inspections programme which is expected to be finalised in November 2026. Details will be circulated to Resident                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | <b>Complete</b>                   | <b>July 26</b>                    |

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|     | estate inspections at the next panel. |     | Representatives and Area Housing Panel by November 2026.<br><br>Copies of the schedule of programmed inspections between Sept 26 and Nov 26 will be provided at the Area Housing Panel. |                                         |                                         |

