## Actions from North Area Panel meeting 8th September

Deadline for staff to respond: *{Housing Area Panel Team insert **date and time**}*

### Outstanding actions carried forward

| REF + date first raised | Action History and last Update | Who | Response including what is completed & outstanding | Is action Completed/ Outstanding | Date action completed *or* planned? |
|---|---|---|---|---|---|
| **ONA1** | Re actions NA4 & NA5 from the previous meeting, regarding waste collection issues at Sylvan Hall, the responses provided give information about Bromley Road but the matter was about Canterbury Drive. | **David Young** | Thank you for your enquiry, work is being undertaken within Collections to review collections at Sylvan Hall and Canterbury Drive following queries from residents. | **Completed** | **26.10.26** |
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### Actions from last meeting

| REF | Action | Who | Response including what is completed & outstanding | Is Action Completed / Outstanding | Date action completed *or* planned? |
|---|---|---|---|---|---|
| **NA1** | Nicoletta Bertoldi to raise issues regarding the reliability of the no 20 bus service, the promise to bring back the no 50 route and real-time sign and app accuracy with to transport managers and B&H Buses. | Nicoletta Bertoldi | The feedback gathered through the Hollingdean Community Centre survey has been shared with Brighton & Hove Buses and was discussed at the recent partnership meeting. The operator is currently reviewing the comments received regarding Route 20 and will be responding directly to the various issues and themes raised through the survey. With regard to the Real Time Passenger Information (RTPI) signs, I have fed back the concerns raised about inaccuracies within the system. We are aware that there are currently some reliability issues and apologise for any inconvenience this may cause to passengers. Work is ongoing to improve the accuracy and | **Complete** | **21.10.26** |

| REF | Action | Who | Response including what is completed & outstanding | Is Action Completed / Outstanding | Date action completed *or* planned? |
|---|---|---|---|---|---|
| | | | performance of the RTPI system. We are also considering the feasibility of installing additional RTPI signs along the route. However, any expansion of the RTPI signs will need to be assessed alongside available funding and other competing priorities across the bus network. | | |
| **NA2** | Chloe Mclaughlin to raise issue of 4 missing communal bin lids in Tavistock Down with Bins & Boxes | Chloe Mclaughlin | Email sent to Bins & Boxes team to attend Tavistock Down and replace any missing or damaged lids. Chloe will check on this action before the next meeting to make sure it is complete. | **Partially completed** | Email sent 09/10/26. Follow up check on 30/11/26 |
| **NA3** | Chloe Mclaughlin to arrange for the waste team to inspect reported fly-tipping locations in Southmount | Chloe Mclaughlin | Estates Service Team have attended Southmount and remove all fly tipping. | **Completed** | By 19/10/2026 |
| **NA4** | Chloe Mclaughlin to request litter pick around bushes by the substation at Southmount | Chloe Mclaughlin | Cleaners have been asked to litter-pick around the bushes. This will continue to be monitored by the team leaders. | **Completed** | 09/10/2026 |
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