

## Debt Collection Performance 2008/09

Measure		Year-to- Date	Target	Forecast Outturn for Year	Distance from Target	Current Status	Movement (See Key below)
<b>Debt</b>	<b>Performance Measure</b>						
Sundry Debtors	In-Year Collection Rate	76.0%	97.5%	90.0%	7.5%	RED	↑
Adult Services Debtors	In-Year Collection Rate	92.0%	95.0%	95.0%	-	GREEN	↑
Housing Rents	In-Year Collection Rate	98.0%	98.5%	98.0%	0.5%	AMBER	↑
Parking - PCN's Paid	Overall Collection Rate	58.7%	61.0%	61.0%	2.3%	RED	↓
BVPI9 - Council Tax Collection	In-Year Collection Rate	28.7%	96.1%	96.1%	-	GREEN	↑
BVPI10 - NNDR (Business Rates) Collection	In-Year Collection Rate	33.2%	98.5%	97.4%	1.2%	RED	
Rent from Managed Portfolio (commercial)	Collected within 4 weeks	72.4%	85.0%	72.4%	12.6%	RED	↓

13

Meets or exceeds target	GREEN	No change from last report	⇔
Less than 1% short of target	AMBER	Position has improved since last reported	↑
More than 1% below target	RED	Position has worsened since last reported	↓

