

# Adult Social Care and Housing Overview & Scrutiny Committee

## Agenda Item 28

Brighton & Hove City Council

**Subject:** *Adult Social Care Performance Report April – July 2008*

**Date of Meeting:** **September 4<sup>th</sup> 2008**

**Report of:** *Director of Adult Social Care and Housing*

**Contact Officer:** Name: *Philip Letchfield* Tel: **29-5078**  
E-mail: [Philip.letchfield@brighton-hove.gov.uk](mailto:Philip.letchfield@brighton-hove.gov.uk)

**Wards Affected:** All

### FOR GENERAL RELEASE

#### 1. SUMMARY AND POLICY CONTEXT:

- 1.1 To provide the Committee with information on current performance within Adult Social Care services (see performance data reprinted in Appendix 1 to this report).
- 1.2 To provide the Committee with information on the proposed changes to the national performance monitoring framework for Adult Social Care services.

#### 2. RECOMMENDATIONS:

- 2.1 That the Committee note the contents of the report.

#### 3. RELEVANT BACKGROUND INFORMATION/CHRONOLOGY OF KEY EVENTS:

- 3.1 This is a time of major change in relation to the national performance framework for Adult Social Care services.
- 3.2 The star rating system and the Performance Assessment Framework (PAF) national indicator set were terminated at the end of March 2008. Performance for 2007-08 will be reported in November 2008.
- 3.3 There is a national consultation underway to determine how Adult Social Care Performance in 2008-09 will be judged. The outcome of the consultation will be available in December 2008.

- 3.4 The National Indicator Set (NIS) was introduced in April 2008, linked to the “Reducing the Burden” work stream, and this covers a range of indicators that relate directly to Adult Social Care services. The definition of some of these indicators is still being determined and it is not currently possible to report on them. Several of the relevant indicators will relate to the outcomes of service user and other surveys.
- 3.5 One element of the CSCI consultation questions how adequately the NIS captures the key elements of performance in adult social care. Whilst the consultation is underway councils are being asked to continue to collect the PAF data and complete many of the previously statutory data returns on a voluntary basis, in addition to the NIS.
- 3.6 The Council has identified with key partners 35 key indicators from the NIS as part of the Local Area Agreement (LAA) and stretch targets have been set against these over the three year period of the LAA. Adult Social Care has the specific lead agency role in relation to two of these targets: those relating to the numbers of people receiving self directed support (NI 130); and the numbers of carers receiving assessments and services (NI 135). In addition the Sussex Partnership Trust has the lead for the target relating to people with a mental illness who are in employment. Several other LAA targets are of particular relevance to adult social care services, but have the lead agency role held elsewhere (e.g. the promotion of volunteering).
- 3.7 The monthly reporting of performance is in the process of being developed to meet the changing performance framework and this will continue as more clarity emerges about how the performance of Adult Social Care is to be reported nationally.
- 3.8 In addition Adult Social Care services are going through a major period of change linked to the personalisation agenda, this includes a complete re engineering of the business processes, supported by ICT developments and this will have an impact on performance reporting.
- 3.9 We are also developing more locally based performance frameworks to measure the success of the personalisation programme and the specific elements of it, for example the access point.
- 3.10 The monthly reporting as at July 2008 (appendix 1) needs to be considered within this context.

#### **4. CONSULTATION**

- 4.1 None

## 5. FINANCIAL & OTHER IMPLICATIONS:

- 5.1 There are no direct financial implications arising from the report. The performance of Adult Social Care is an important element of the Comprehensive Area Assessment. The Value for Money reviews currently underway are expected to generate improved performance in terms of efficiency.

*Finance Officer Consulted: Anne Silley*

*Date: 19<sup>th</sup> August 2008*

## 6. Legal Implications:

- 6.1 *There are no specific legal/human rights implications which arise from this report.*

*Lawyer Consulted: Hilary Priestley*

*Date: 20/08/08*

## 7. Equalities Implications:

- 7.1 There are specific performance indicators within the old PAF framework which relate to equality of service in Adult Social Care.

## 8. Sustainability Implications:

- 8.1 There are no specific implications.

## 9. Crime & Disorder Implications:

- 9.1 There are no specific implications for crime and disorder.

## 10. Risk and Opportunity Management Implications:

- 10.1 Key risks relate to the Comprehensive Area Assessment and the Local Area Agreement as the performance reported here will impact on them.

## 11 Corporate / Citywide Implications:

- 11.1 The performance judgements made in relation to Adult Social Care will continue to be a key element in the Comprehensive Area Assessment for each Council.

## **SUPPORTING DOCUMENTATION**

### **Appendices:**

1. Adult Social Care Performance Data.

### **Documents In Members' Rooms**

1. None
- 2.

### **Background Documents**

1. None
- 2.