

# Annual Performance Report 2007/08

PI	Description	2005/06 result	2006/07 result	2007/08 target	2007/08 result	Top 25% 2006/07	Comments
<b>Corporate Health</b>							
2a	The level of the Equality Standard for Local Government to which the authority conforms	2	2	3	2	none	The Equalities Standard has been revised and now covers Sexual Orientation, Age and Religion/Belief as well as Gender, Race and Disability. The council has a programme in place to improve its performance against the revised Standard.
2b	The duty to promote race equality	84	89.5	94.7	89.5	84	This indicator is calculated by comparing how our policies and procedures match against a 19 point checklist. We currently meet 17 of the criteria.
8	% of undisputed invoices paid within 30 days	92.32	88.95	94.9	90.63	96.71	A new purchasing system was introduced in the council during 2006/07. Officers have conducted targeted training to improve skills and understanding of this system, and promote best practice across the organisation. Though the overall target was missed, results improved steadily over the year, rising from 84% in May 2007 to 95% in March 2008.
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9	% of council tax collected by the council	96.6	95.7	96.1	96	98.48	The final figures have been agreed after a software update highlighted the methodology we had been using was flawed. The 2006/07 result and 2007/08 target have been restated using the correct methodology.
10	% of business rates collected by the council	98.4	98.41	98.5	97.6	99.3	Immediately prior to year end the Valuation Office Agency notified us of a huge number of revaluations which significantly increased the collection target. The timing of this gave us little opportunity to bill customers before year end, as a result our target has not been met.
11a	% of top-paid 5% of staff who are women	52.6	51.05	52	52.02	49.13	

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<b>Corporate Health</b>							
11b	% of top-paid 5% of staff who are from an ethnic minority	1.65	2.13	3	2.4	3.85	This indicator is subject to large fluctuations as it is measuring a small number of staff.
11c	% of the top-paid 5% of staff who have a disability	1.25	0.86	2	5.09	3.28	This indicator is subject to large fluctuations as it is measuring a small number of staff.
12	The number of working days / shifts lost due to sickness absence	9.8	10.78	9.2	10.18	8.7	Sickness absence, while improved from last year, continues to be high. Work is underway to address this, including: *Intensive training for managers *One to one coaching for managers on difficult cases *Accelerated progression of long term cases *Trialling a new way of reporting and monitoring sickness *Early intervention on cases of stress or back problems
88							A pilot programme is underway and will be evaluated for effectiveness prior to being rolled out across the council.
14	Early retirements (excluding ill-health retirements) as a % of the total workforce	0.15	0.38	0.16	0.21	0.18	In total 18 officers retired early during 2007/08.
15	Ill health retirements as a % of the total workforce	0.11	0.14	0.12	0.2	0	17 officers retired due to ill-health during 2007/08. (estimated result pending confirmation of total workforce numbers).
16a	The number of staff declaring that they meet the Disability Discrimination Act (1995) definition of disability as a % of the total workforce	2.78	2.78	3	4.45	3.05	There has been an increase in the number of people who describe themselves as disabled. This is linked to the Employee Validation exercise carried out throughout the council.
16b	% of economically active people in Brighton & Hove declaring that they are disabled	13.8	4.5	n/a	4.5	none	

PI	Description	2005/06 result	2006/07 result	2007/08 target	2007/08 result	Top 25% 2006/07	Comments
<b>Corporate Health</b>							
17a	% of staff from ethnic minority communities	3.83	4.28	5	4.5	5.6	
156	The % of authority buildings open to the public in which all public areas are suitable for and accessible to disabled people	53.9	60.37	65	65.45	none	
<b>Children &amp; Young People's Trust</b>							
38	% of 15 year old pupils in local authority schools achieving five or more GCSEs at grades A*-C or equivalent	55	55.2	58	57.5	61.8	This result has improved steadily over the last 5 years, to 57.5% in 2007. The percentage achieving 5 or more A*-C grades including English and Maths has also improved to 43.6% in 2007.
39	% of 15 year old pupils in local authority schools achieving 5 GCSEs or equivalent at grades A*-G including English and Maths	87	85.9	89	90.9	91.8	
40	% of pupils in local authority schools achieving level 4 or above in the Key Stage 2 Mathematics test	72	77	79	76	78	The percentage of children achieving Level 4 or above has fallen by 1% on the previous year, taking the figure to 76%. Though below target this figure is in line with the national average, and the trend over the last 3 years has been positive, with a 4% improvement since 2005/06.
41	% of pupils in local authority schools achieving level 4 or above in the Key Stage 2 English test	77	81	80	81	81.2	The percentage of children achieving Level 4 or above in English at Key Stage 2 has remained at 81%, which is 1% above the national average.
43a	% of statements of special educational need prepared within 18 weeks excluding those affected by "exceptions to the rule" under the SEN Code of Practice	92.1	98	94	95.6	100	

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<b>Children &amp; Young People's Trust</b>							
43b	% of statements of special educational need prepared within 18 weeks, including those affected by "exceptions to the rule" under the SEN Code of Practice	60.3	76	82	69.3	98.5	This indicator relates to a small number of children, so the result can be subject to large fluctuations. Some variation is due to the impact of implementing the integrated care pathway for children with a disability, which has focused medical input on multi-disciplinary working. An audit has been completed and senior staff are meeting urgently to resolve the issues.
45	% of half days missed due to total absence in secondary schools maintained by the local authority	8.2	8.29	7.9	8.5	7.4	Despite an improvement in 2005, absence in secondary schools has increased over the past 2 years and was 8.5% in the 2006/07 academic year. Development work is now in place and a support programme set up for schools with high numbers of pupils who are persistently absent. Data for Autumn and Spring terms 2007/08 show a positive trend, with absence at 7.8%.
46	% of half days missed due to total absence in primary schools maintained by the local education authority	6	5.94	5.7	5.3	5.34	This is a positive outcome and reflects the decision to focus on primary schools, as part of a broader preventative approach.
49	Stability of placements of Looked After Children: the % of children with three or more placements during the year	17.5	15.8	16	14.2	none	This is a positive outcome and reflects the close attention paid to care planning and risk management during the implementation of the Children and Young People's Trust strategy to reduce the numbers of children in care.
50	Educational qualifications of Looked After Children: % of young people leaving care aged 16 or over with at least one GCSE at grade A*-G or a GNVQ	54	67	44	70	none	This is a positive outcome and reflects the investment in dedicated resources and skilled staff to support looked after children.
161	Ratio of young people looked after on 1 April of their 17th year engaged in education, training or employment at age 19 to the % of the pop. engaged in education, training or employment at age 19	0.72	0.73	0.75	--	none	Data unavailable at time of writing

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<b>Children &amp; Young People's Trust</b>							
162	% of child protection cases that should have been reviewed during the year which were reviewed	96	98.9	100	100	100	This is a positive outcome and restores performance to the expected level.
163	Adoptions of Looked After Children	11.2	11.3	9.5	9.9	none	This result relates to those children adopted during the year as a percentage of children looked after for 6 months or more.
181a	% of 14 year old pupils in schools maintained by the LEA achieving level 5 or above in the Key Stage 3 test in English	72	66	77	65	76.55	Following relatively strong results in English in 2005/06, the percentage achieving level 5 or above fell in each of the following years.
181b	% of 14 year old pupils in schools maintained by the LEA achieving level 5 or above in the Key Stage 3 test in Mathematics	70	71	77	72	80	Results in Maths have improved over each of the past 5 academic years.
181c	% of 14 year old pupils in schools maintained by the LEA achieving level 5 or above in the Key Stage 3 test in Science	66	66	74	67	76.95	Results in Science have continued to improve over the past two academic years.
181d	% of 14 year old pupils in schools maintained by the LEA achieving level 5 or above in the Key Stage 3 test in ICT	69	n/a	76	83.5	75	Results in ICT continue to improve, and have exceeded targets. The final result may change slightly as returns from a small number of schools are not yet available.
194a	% of pupils in schools maintained by the LEA achieving level 5 in Key Stage 2 English	26	34	32	36	35	Results have improved steadily over the past 2 years, and are exceeding target.
194b	% of pupils in schools maintained by the LEA achieving level 5 in Key Stage 2 Maths	30	32	33	33	35	Results have improved steadily over the past 2 years, with targets met or exceeded.
197	Number of conceptions to females aged under 18 resident in the area, per thousand females aged 15-17 resident in the area, compared with the baseline year of 1998	-7.6	-5.7	-13.6	-10.4	-18.73	There were 43.1 conceptions to females under 18 in 2006 (the latest year for which data is available). This is 10.4% lower than the baseline year of 1998.

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<b>Children &amp; Young People's Trust</b>							
221a	% of 13-19 year olds gaining a recorded outcome compared to the % of young people who participate in youth work in the local area	n/a	65.3	60	68.2	63	A recorded outcome is "a declared objective that is significant for that individual young person" and which can be evidenced by a youth worker or an external awarding body.
221b	% of 13-19 year olds gaining an accredited outcome compared to the % of young people aged 13-19 participating in youth work	n/a	27.4	30	36.3	29.5	An accredited outcome is subject to either independent internal verification by the organisation making the award or is externally assessed by an awarding body, such as the Duke of Edinburgh Award Scheme.
222a	% of integrated early education and childcare settings funded or part funded by the local authority where leaders have a qualification at level 4 or above	31	33	37	51	42.25	This is a positive outcome consistent with the high performing of early education and childcare settings across the city
222b	% of integrated early education and childcare settings funded or part-funded by the local authority that have input from staff with graduate or post-graduate qualifications in teaching or child development	27	34	36	100	100	This is a very positive outcome consistent with the high performing of early education and childcare settings across the city
<b>Social Services</b>							
53	Number of households receiving intensive home care per 1000 population aged 65 or over	14.59	15.5	15	15.1	17	
54	Older people helped to live at home per 1000 population aged 65 or over	96.88	95	97	104.6	101	3,920 older people were helped to live at home.
56	% of items of equipment delivered and adaptations made within 7 working days	85	91	91	90.07	93	Good performance has been sustained in the context of more items of equipment delivered overall.
195	Assessments of Older People completed within acceptable waiting times	83	78	85	87.22	88	Targeted resources have led to significantly improved assessment waiting times for new older clients during 2007/08.

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<b>Social Services</b>							
196	Acceptable waiting time for care packages following assessment for new older clients	79.35	82	85	90.1	93	Actions to improve delivery times of care services has significantly improved performance.
201	Number of adults and older people receiving direct payments per 100,000 population	43	53.6	90	93.6	127	The council introduced a strategy to increase the takeup of direct payments during 2007/08. Improvement was initially gradual but has exceeded the target for the year, which was increased from 75 to 90.
<b>Housing</b>							
63	Energy Efficiency - average SAP rating of local authority owned dwellings	74.6	75	75.6	75.4	72	The energy efficiency rating of the local authority dwellings in Brighton & Hove remains among the best in the country.
64	Number of private sector vacant dwellings that are returned into occupation or demolished during the financial year as a direct result of action by the council	155	151	149	153	95	This indicator was a rewardable target under the previous Local Area Agreement and has been achieved. The target was for 450 vacant dwellings to be returned into occupation or demolished between April 2005 and March 2008. In total 459 dwellings were brought back into occupation during this period.
66a	Proportion of rent and arrears collected by the council	96.35	96.44	97.7	97.75	98.56	This indicator measures the proportion of rent collected during the year that was due during the year. It does not take account of rent arrears collected from previous years and therefore the result can never be above 100%. During 2007/08 the overall rent arrears figure dropped by £478,480.
66b	% of tenants with more than seven weeks rent arrears	8.76	8.73	7.6	7.85	4.94	The overall number of tenants in arrears has fallen significantly over the year due to a combination of debt recovery and preventative work.



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<b>Housing</b>							
66c	% of tenants in arrears who have had Notices Seeking Possession served	20.11	19.99	15	27.23	17.01	More tenants were served with a Notice Seeking Possession during the year than initially predicted. This gives a strong message to tenants in the overall drive to reduce rent arrears.
66d	% of local authority tenants evicted as a result of rent arrears	0.04	0.15	n/a	0.17	0.23	23 households have been evicted this year. The government's pre-action protocol designed to ensure councils do not rush into court action is adhered to. This ensures tenants receive comprehensive advice and support to maintain their rent accounts. Should the tenant fail to engage and arrears continue to accrue then the council does not hesitate to request an order from the court.
183b	Average length of stay (in weeks) in hostel accommodation for homeless households that include dependent children or a pregnant woman and which are unintentionally homeless and in priority need	n/a	0	0	0	none	Brighton & Hove does not use hostel accommodation for homeless households.
184a	% of local authority dwellings which were non-decent at the start of the financial year	58.05	57.73	55	55.88	11.75	Following the approval of the new procurement strategy which will come into effect in 2010, an interim programme of work has been implemented based purely on asset management information. This should ensure that the council remains on track to reduce the number of council homes that are non-decent to 46%, the current target for 2008/09.
184b	% change in the proportion of non-decent dwellings between the start and end of the financial year	0.55	4.57	-4.7	0.68	31.75	The planned maintenance programme for 2008/09 will enable improved performance in this area.
202	Number of people sleeping rough on a single night within the local authority area	9	12	8	10	0	The official rough sleepers count for 2007/08 took place on the night of 6th March 2008. Ten people were found to be sleeping rough and, of these, four had a local connection to Brighton & Hove.

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<b>Housing</b>							
212	Average time taken to re-let local authority housing	39	35	30	31.09	27.5	Re-let times in Brighton & Hove from August to March were among the best in the country, but slow performance at the start of 2007/08 resulted in the target just being missed.
213	Number of households considering themselves homeless for whom housing advice casework intervention resolved their situation	20	11.65	11	11.26	7.25	In total so far this year, 1393 households have had their homelessness situation resolved by provision of housing options and housing advice casework.
<b>Housing Benefit and Council Tax Benefit</b>							
76b	The number of fraud investigators employed per 1000 caseload	0.3	0.29	0.3	0.32	none	
<del>76c</del> 76c	The number of fraud investigations per 1000 caseload	36.86	38.24	41	34.6	none	
76d	The number of prosecutions and sanctions per 1000 caseload	4.56	4.47	4.3	4.86	none	
78a	Average time in days for processing new claims	40.63	35.32	30	28.22	24.45	
78b	Average time in days for processing notifications of change in circumstance	29.44	21.45	18	12.34	7.8	
79a	% of cases where the calculation of Housing and Council Tax benefit due was correct on the basis of the information available	97.6	98.2	99	98.6	99.2	
79b i	Housing Benefit (HB) overpayments recovered as a % of HB overpayments identified during the year	57.42	65.12	62.5	72.6	80.61	
79b ii	Housing Benefit (HB) overpayments recovered as a % of the outstanding HB overpayment debt at the start of the year plus HB overpayments identified during the year	35.21	30.87	37	31.34	38.38	Older debt is harder to clear and much of it might already be in recovery, so not possible to be written off.

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<b>Housing Benefit and Council Tax Benefit</b>							
79b iii	Housing Benefit (HB) overpayments written off during the year as a % of the total HB debt outstanding at the start of the year plus the amount of HB overpayments identified during the year	9.81	7.41	10	10.81	none	
<b>Waste &amp; Cleanliness</b>							
82a i	% of total tonnage of household waste recycled	20.95	23.32	26.5	24.91	22.88	The combined performance in terms of the recycling and composting reached 28.45% this year, an improvement of 1.74% on last year. This improvement is as a result of recycling collections being rolled out to blocks of flats.
82a ii	Tonnage of household waste recycled	23059	25796	29323	27295	16862	
82b i	% of total tonnage of household waste composted	3.56	3.39	3.5	3.52	15.53	
82b ii	Tonnage of total household waste composted	3920	3752	3834	3856	10795	
82c i	% of total tonnage of household waste used to recover heat, power and other energy sources	0.51	2.36	10	10.97	11.66	This is the first full year of diverting waste away from landfill to incineration providing energy recovery.
82c ii	Tonnage of household waste used to recover heat, power and other energy sources	560.1	2608	10956	12025	25480	
82d i	% of total tonnage of household waste landfilled	74.99	70.93	60	60.6	55.63	The improved levels of recycling and sending more waste to incineration has led to the reduction in waste going to landfill.
82d ii	Tonnage of household waste that has been landfilled	82554	78474	65739	66391	49146	
84a	Kilograms of household waste collected per head	437	434	434	437	395	

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<b>Waste &amp; Cleanliness</b>							
84b	% change from the previous financial year in the number of kilograms of household waste collected per head	-3.42	-0.73	0	0.44	-1.78	Tonnage of waste collected per head is affected by the weather. In 2007/08 we had a relatively wet summer which results in more garden waste being generated. This is the most likely cause of the increase.
86	Cost of waste collection per household	74	62.88	n/a	57.56	37.59	
87	Cost of waste disposal per tonne of municipal waste	56.16	69.8	n/a	74.84	38.95	Costs of waste disposal are going up nationally as a result of restrictions on landfill, landfill tax and the need for more sophisticated and sustainable waste management solutions.
91a 00	% of households served by a kerbside collection of recyclables	86.95	92.57	95	96.94	100	The continued expansion of the service across the city, including to high and low rise flats, has enabled us to exceed the target again this year. This has also contributed to the increase in recycling.
91b	% households served by kerbside collection of at least two recyclables	86.95	92.47	95	96.12	100	
199a	% of relevant land and highways assessed as having unacceptable levels of litter and detritus	18.9	16	12	13.7	7	This indicator is based on surveys of representative streets for levels of litter and detritus (or dirt). The figure reported is the percentage of streets surveyed considered unacceptable. Performance has improved by 2.3% as a result of reviewing working practices.
199b	% of relevant land and highways from which unacceptable levels of graffiti are visible	17	13	10	11.2	1	This indicator is based on surveys of representative streets for graffiti. The figure reported is the percentage of streets surveyed considered which have unacceptable levels of graffiti. Performance has improved by 1.8% as a result of the ongoing graffiti programme.

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<b>Waste &amp; Cleanliness</b>							
199c	% of relevant land and highways from which unacceptable levels of fly-posting are visible	8	6	5	6.4	0	This indicator is based on surveys of representative streets for fly-posting. The figure reported is the percentage of streets surveyed considered unacceptable.
199d	The year on year reduction in total number of incidents and increase in total number of enforcement actions taken to deal with fly-tipping	n/a	2	3	2	1	Estimated result. The final figure will be confirmed in July.
<b>Environment &amp; Environmental Health</b>							
166a	The council's score against a checklist of best practice for Environmental Health	89.5	89.5	89.5	89.5	100	Achieving 100% would require benchmarking our very minimal port health activity and therefore is not considered cost effective at this stage.
166b	The council's score against a checklist of best practice for Trading Standards	86.6	90	90	90	100	
216a	Number of 'sites of potential concern' within the local authority area with respect to land contamination	3161	2944	2900	2863	none	This is a 'context only' indicator. This indicator does not effectively measure local performance concerning land contamination activities.
216b	Number of sites for which sufficient detailed information is available to decide whether remediation of the land is necessary as a % of all 'sites of potential concern'	1.36	1.15	1.5	1.6	10	Satisfactory progress is being made investigating sites of concern. Most sites are remediated upon redevelopment.
217	% of pollution control improvements to existing installations completed on time	100	100	100	100	100	
218a	% of new reports of abandoned vehicles investigated within 24 hours of notification	88.67	93.7	90	97	none	

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<b>Environment &amp; Environmental Health</b>							
218b	% of abandoned vehicles removed within 24 hours from the point at which the council is legally entitled to remove the vehicle	53.26	40.5	53	59.3	none	Significant improvements have been achieved since the new and updated contract has been in place.
<b>Transport</b>							
223	% of the local authority principal road network where structural maintenance should be considered	18	17	15	--	6	Result not yet available
224a	% of non-principal classified road where maintenance should be considered	19	18	17	--	9	Result not yet available
224b	% of the unclassified road network where structural maintenance should be considered	3.55	5	4.5	--	10	Result not yet available
<b>Road Safety</b>							
99a i	Number of people killed or seriously injured in road traffic collisions	123	161	122	171	77	Whilst the total number of road casualties continues to fall, the number of people killed or seriously injured has continued to rise. The rate of increase, however, has slowed and we will continue to target resources to attempt to tackle and reverse this trend.
99a ii	% change in the number of people killed or seriously injured in road traffic collisions since the previous year	22.29	-20.69	-7.58	5.84	-14	See above
99a iii	% change in the number of people killed or seriously injured in road traffic collisions since the 1994-98 average	19.41	-5.29	-28.24	0.6	-44	See above
99b i	Number of children (aged under 16 years) killed or seriously injured in road traffic collisions	19	17	14	17	10	See above

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<b>Road Safety</b>							
99b ii	% change in number of children (aged under 16 years) killed or seriously injured in road traffic collisions over previous year	55.56	21.43	-6.67	0	-31.6	See above
99b iii	% change in number of children (aged under 16 years) killed or seriously injured in road traffic collisions over 1994-98 baseline	-36.36	-22.73	-36.36	-22.73	-60.6	See above
99c i	Number of people slightly injured in road traffic collisions	1213	1129	n/a	1041	654	See above
99c ii	% change in number of people slightly injured in road traffic collisions over previous year	7.2	-6.92	n/a	-14.18	-10	See above
99c iii	% change in number of people slightly injured in road traffic collisions since the 1994-98 average	4.7	-1.91	n/a	-10.57	-24.8	See above
100	Days of temporary traffic controls or road closure on traffic sensitive roads caused by road works per km of traffic sensitive road	0.61	0.12	2.23	1.95	0.1	Targets for 2007/08 were set in line with the Highway Network Improvement Plan and the Local transport Plan (LTP).
102	Number of local bus passenger journeys originating in the authority area undertaken each year (millions)	36.39	39.42	38.69	39.4	24.01	The Countryliner and Big Lemon figures are new, since they were not operating last year. Brighton & Hove Buses and Metrobus are both down slightly, and Stagecoach is slightly up. For most of the period in question there were significant essential roadworks affecting the key bus corridor in the city. This caused major delays to the buses which were diverted via the seafront, which may have contributed to a reduction in passenger journeys.

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<b>Road Safety</b>							
165	% of pedestrian crossings with facilities for disabled people	99.26	99.26	99.5	99.3	99.9	
178	% of the total length of footpaths and other rights of way which were easy to use by the public	93.29	91.85	95	93.89	90.73	
187	% of surface footway network that is deficient	19.4	27.53	18	--	17	Result not yet available
215a	Average number of days taken to repair a streetlighting fault that is under the control of the local authority	8.16	4.93	5	4.73	3.07	Estimated result as data is being validated.
215b	Average number of days taken to repair a streetlighting fault where response time is under the control of a Distribution Network Operator (DNO)	16.24	13.52	14	20.66	14.83	Large numbers of very old electrical network faults have been repaired in the last few months by EDF and these long duration faults are now added to our performance indicator figures skewing them temporarily. EDF have reported to all Authorities that they will be issuing an official letter explaining the actions they have taken.
<b>Planning</b>							
106	% of new homes built on previously developed land	99.63	99.75	98	98	96.92	Estimated result as data is being validated.
109a	% of major applications processed within 13 weeks	50	75.56	60	64.1	80.65	
109b	% of minor applications processed within 8 weeks	75.26	79.9	75	66.3	83.38	The national target for this indicator is 65%. At the start of the year we set ourselves an ambitious target of 75%. We were unable to maintain the previous high levels of performance following a restructure and some sickness absence issues. The authority will be judged against the national target, which we did achieve.



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<b>Planning</b>							
109c	% of other applications processed within 8 weeks	81.98	89.63	82	76	92.46	Staff restructuring and sickness absence issues throughout the year led to delays in processing some applications, meaning the target was not achieved.
179	% of standard searches carried out within 10 working days	100	100	100	100	100	
200a	Did the local planning authority submit the Local Development Scheme by 28th March 2005 and thereafter maintain a 3-year rolling program?	Yes	Yes	Yes	Yes	none	
200b	Has the planning authority met the milestones which the current Local Development Scheme sets out?	Yes	Yes	Yes	Yes	none	
204	% of appeals allowed against the authority's decisions to refuse planning applications	31	38.68	35	21.8	25.6	
205	The council's score against a 'quality of planning services' checklist	100	100	100	100	100	
<b>Culture and Related Services</b>							
170a	The number of visits to / usages of museums per 1000 population	9126	11328	12197	14846	1066.5	
170b	The number of those visits per 1000 population that were in person	3152	3092	3154	3016	620	
170c	The number of pupils visiting museums and galleries in organised school groups	31958	28083	31958	32145	8865.5	

PI	Description	2005/06 result	2006/07 result	2007/08 target	2007/08 result	Top 25% 2006/07	Comments
<b>Culture and Related Services</b>							
219b	% of conservation areas in the local authority area with an up to date character appraisal	18.18	18.18	2.94	2.94	43.63	
220	Compliance against Public Library Service Standards	2	2	3	2	none	
<b>Community Safety and Wellbeing</b>							
126	Domestic burglaries per 1000 households	11.7	8.29	8.2	9.6	5.8	The steep decline in domestic burglaries during 2005/06 and 2006/07 flattened out and then began to reverse during 2007/08. Work is ongoing to increase the security of vulnerable properties, and with prolific offenders, including those with substance misuse problems, to reduce the crime and disorder implications of their lifestyles.
127a	Violent crime per 1000 population	31.2	32.79	32.46	28.99	13.1	The rate of violent crime fell during 2007/08.
127b	Robberies per 1000 population	1.5	1.58	1.57	1.4	0.3	Personal robbery and business robbery both fell in 2007/08 compared with the previous year.
128	Vehicle crimes per 1000 population in the local authority area	10.2	10.13	10.03	7.9	7	The numbers of thefts of and from vehicles continued to fall in 2007/08.
174	The number of racial incidents recorded per 100 000 population arising in the delivery of the council's services	205.64	220.37	n/a	261.16	none	Our target was to encourage increased reporting of incidents, and build trust and confidence. We have successfully increased number of reports over the years. The result reflects increasing good practice around casework and positive community engagement.
175	% of those racial incidents resulting in further action	89	95.2	95	98	100	The percentage of racial incidents resulting in further action exceeds the target. It should be noted that there will always be a proportion of cases where reporting is anonymous, and where follow up action is not possible. Other factors also impinge on our performance, such as overseas students who return home shortly after incidents take place, and incidents in

PI	Description	2005/06 result	2006/07 result	2007/08 target	2007/08 result	Top 25% 2006/07	Comments
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### Community Safety and Wellbeing

225	% score on Actions Against Domestic Violence checklist	72.72	50	80	63.6	none	<p>which there are no defined victims e.g. racist comments made in a public place or in police presence.</p> <p>Improvement against this indicator is primarily as a result of the re-launching and wide distribution of the "Amber Card". This leaflet provides information on Domestic Violence and gives contact numbers for support services. The % of cases accepted as homeless due to Domestic Violence that had previously been re-housed in the last 2 years remains at a desirably low level. Work is required to increase the number of refuge places to a minimum of 1 per 10,000 population and to extend the preventative work with young people.</p>
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