Zoo Licensing Act 1981 (Amendment) (England and Wales) Regulations 2002

Inspection Report

Date Report completed: 13/02/2013



| Name of applicant or current licence holder: | SeaLife Centre Brig | phton | | | | | |
|--|--|--|---|--|--|--|--|
| Name and address of zoo | Marine Parade Brighton East Sussex | | | | | | |
| | | Pos | stcode BN2 1TB | | | | |
| Telephone number (incl. na | ational dialling code) | 01273 604234 | | | | | |
| • | Ţ | 01273 681840 | | | | | |
| Fax number (incl. national | dialling code) | 01273 001040 | | | | | |
| Licence Number | | _ | | | | | |
| Date of last inspection | 19/12/2011 | Type of last inspection | informal | | | | |
| Timing of next inspection | 02/2014 | Type of next inspection | informal | | | | |
| Type of inspection | Statutory compo | sition of inspection tea | m Please tick appropriate box | | | | |
| Section 10: | | | | | | | |
| Full renewal | 2 Defra nominees, 1 L | A vet. Option of up to 2 more | e from LA | | | | |
| Full periodical | 2 Defra nominees, 1 L | A vet. Option of up to 2 more | e from LA | | | | |
| Section 11: | | | | | | | |
| Special | Any number of compe | etent LA authorised appointee | S | | | | |
| Section 12: | | | | | | | |
| Informal | One competent LA au | thorised appointee | | | | | |
| Section 14(1)(b) dispens | ation: | | | | | | |
| Informal | One competent LA au | thorised appointee | | | | | |
| Section 14(2) dispensati | on: | | | | | | |
| Renewal application | Defra nominee(s) | | ✓ | | | | |
| Periodical | Defra nominee(s) | | | | | | |
| | | icence inspections under Se 16(3A) of the Zoo Licensing | ction 4(1A) and Significant g Act 1981 (as amended). | | | | |
| Names and designations | of Inspectors | Name(s) of zoo repre | esentative(s) | | | | |
| MRCVS - DEFRA APPOIN | ITED VET | (general manager) | (general manager) | | | | |
| Roy Pickard (Local Authorit | y) | (curator) | (curator) | | | | |
| (animal welfare officer) | | (regional curator) | <u> </u> | | | | |
| | | (IZVG vet) | | | | | |
| | | | | | | | |

Copies: Original to local authority, 1st copy to applicant/operator, 2nd copy to Defra, 3rd copy to inspectors

Useful information available to applicants

Information about the Zoo Licensing Act 1981 (Amendment) (England and Wales) Regulations 2002)

Where to find it – available from your local authority who are responsible for administering the Act or from Defra at http://www.defra.gov.uk/wildlife-countryside/gwd/index.htm or 0117 372 8209.

Secretary of State's Standards of Modern Zoo Practice Where to find it - available at http://www.defra.gov.uk/wildlife-countryside/gwd/index.htm or from your local authority who are responsible for administering the Zoo Licensing Act 1981 (as amended). A limited number of hard copies are still available from Defra.

Government Circular Guidance 02/2003 on the Zoo Licensing Act 1981 (Amendment) (England and Wales) Regulations 2002) Where to find it – available at http://www.defra.gov.uk/wildlife-countryside/gwd/zoo.htm#circular

Alternatively hard copies can be obtained by contacting:

Tom Adams.

Defra.

1/16 Temple Quay House,

2 The Square,

Temple Quay,

Bristol BS1 6EB

Tel: 0117 372 8209

E-mail: zoos.branch@defra.gsi.gov.uk

Zoos Forum Handbook

Where to find it – hard copies of available chapters can be obtained from Tom Adams at the above address (while stocks last). Electronic versions can be downloaded from http://www.defra.gov.uk/wildlife-countryside/gwd/zoosforum/index.htm.

Preamble to inspectors' report -

This is the world's oldest operating aquarium and remains a popular visitor attraction on the sea front. There has been a significant investment by the parent company, Merlin Entertainments Ltd, since the last full periodical zoo inspection. The aquarium was closed to the public for several months from October 2011 until May 2012 while extensive renovations took place. These include:

- renovations of the foyer and main arcade section, education room, public toilets, food prep area and several areas behind-the-scenes
- introduction of a behind-the-scenes tour of the research area and food preparation area
- the 'black box' area, which is a temporary exhibit area where the theme changes periodically and is currently being prepared for several octopus displays and due to open next week
- a glass-bottomed boat started operating after the last inspection and takes visitors a short distance over the ocean tank, with an educational presentation given by a member of staff

Findings at inspection

Marking Key

Score YES or NO or N/A (i.e. not applicable) as appropriate. YES scores may also be graded (if considered appropriate) in the 'YES' column as follows:

1 = Excellent. 2 = Good. 3 = Adequate. 4 = Barely acceptable.

| | | YES & grade | | | |
|------------------|--|-------------|----------|----------|-------|
| | | if used | NO | N/A | Notes |
| 1. | Provision of food and water | | | | |
| Dire | ective Condition 1A(c)(ii): | YES | | | |
| 1. | Is each animal provided with a high standard of nutrition? | | | | |
| 2. | Is food and drink appropriate for the species/individual supplied? | YES | | | |
| 3. | Are supplies of food and water: | YES | | | |
| | (a) kept hygienically? | 169 | | | |
| | (b) prepared hygienically? | YES | | | |
| | (c) supplied to the animal hygienically? | YES | | | |
| 4. | Has natural feeding behaviour been adequately considered to ensure that all animals have access to food and drink? | YES | | | |
| 5. | Are feeding methods safe for staff and animals? | YES | | | |
| 6. | Is feeding by visitors permitted? | select | √ | | |
| | (a) if YES, is it properly controlled? | select | | / | |
| 2. Dire 1. | Provision of suitable environment ective Condition 1A(c)(i): Is each animal provided with an environment well adapted to meet the physical, psychological and social needs of the species to which it belongs? | YES | | | |
| 2. | Are the following environmental parameters appropriate: (a) temperature? | YES | | | |
| | (b) ventilation? | YES | | | |
| | (c) lighting? | YES | | | |
| | (d) noise levels? | YES | | | |
| | (e) any other environmental parameters? | YES | | | |
| 3. | Do animal enclosures have sufficient shelter? | YES | | | |
| 4. | Do animal enclosures provide sufficient space? | YES | | | |
| 5. | Are backup facilities for life support systems adequate? | YES | | | |
| 6. | Is the cleaning of the accommodation satisfactory? | YES | | | |
| 7. | Is the standard of maintenance adequate for: (a) the buildings? | YES | | | |
| | (b) the fences? | select | | √ | |
| 8. | Is all drainage effective and safe? | YES | | | |

| Part | Assessment (tick one box) | Comments |
|---|----------------------------------|----------|
| A. Details of Institution | ✓ Complete ☐ Incomplete ☐ Absent | |
| B. Animal records | ✓ Complete ☐ Incomplete ☐ Absent | |
| C. Animal husbandry and veterinary care | ✓ Complete ☐ Incomplete ☐ Absent | |
| D. Health and safety | ✓ Complete ☐ Incomplete ☐ Absent | |
| E. Security | ✓ Complete ☐ Incomplete ☐ Absent | |
| F. Conservation | ✓ Complete ☐ Incomplete ☐ Absent | |
| G. Education | ✓ Complete ☐ Incomplete ☐ Absent | |
| H. Staff training | ✓ Complete ☐ Incomplete ☐ Absent | |
| I. Research | ✓ Complete ☐ Incomplete ☐ Absent | |
| J. Ethical considerations | ✓ Complete | |

☐ Absent

| | | YES & grade if used | NO | N/A | Notes |
|------|--|---------------------------|----|----------|-------|
| 3. | Provision of animal health care | | | | |
| Dire | ective Condition 1A(c)(ii): | | | | |
| 1. | Is each animal provided with a high standard of animal husbandry? | YES | | | |
| 2. | Do all animals on display to the public appear to be in good health? | YES | | | |
| 3. | Are observations of condition and health made and recorded? | YES | | | |
| 4. | Do all animals receive prompt and appropriate attention when problems are noted? | YES | | | |
| 5. | Are enclosures designed and operated in such a way that social interaction problems are avoided? | YES | | | |
| On- | site facilities Are catch-up and restraint facilities adequate? | YES | | | |
| 7. | Is darting equipment satisfactory? | select | | ./ | |
| 8. | Are on-site veterinary facilities adequate? | YES | | V | |
| Vet | erinary care | | | | |
| 9. | ective Condition 1A(c)(ii): Is each animal provided with a developed programme of preventative and curative veterinary care and nutrition? | YES | | | |
| 10. | Is a satisfactory programme of preventative and curative veterinary care established and maintained? | YES | | | |
| 11. | is there a system for the regular review of clinical and pathological records? | YES | | | |
| 1 | Are appropriate veterinary records kept? | YES | | | |
| 1 | Are medicines correctly kept? | YES | | | |
| | Are controlled drugs used and recorded satisfactorily? | YES | | _ | |
| 1 | Are appropriate antidotes available? | select | | ✓ | |
| | Are post mortem examination arrangements satisfactory? | YES | | | |
| 1 | ation and containment Is adequate reserve accommodation available for isolation of animals for: (a) assessment? | YES | | | |
| | (b) treatment? | YES | | | |
| | (c) recovery? | YES | | | |
| | (d) quarantine (where required)? | YES | | | |
| Dire | itation and control of disease ective Condition 1A(e): Are satisfactory measures in place to prevent the intrusion of pests and vermin into the zoo premises? | YES | | | |
| 19. | Does it appear that general sanitation and pest control are effective? | YES | | | |

| | | YES & grade if used | NO | N/A | Notes |
|--------------|--|---------------------------|----------|-----|-------|
| 4. 1. | Provision of an opportunity to express most normal behaviour Does accommodation appear adequately to meet the biological and behavioural needs of the animals? | YES | | | |
| 5. 1. | Provision of protection from fear and distress Are the animals handled only by or under the supervision of appropriately experienced staff? | YES | | | |
| 2. | Is physical contact between animals and the public consistent with the animals' welfare? | YES | | | |
| 3. | Are interactions between the animals such that they are not excessively stressful? | YES | | | |
| 6. | Transportation and movement of live animals | | | | |
| 1. | Can the zoo demonstrate an awareness of the regulations covering transportation of animals and provide copies of certificates to show compliance when transportation has occurred? | YES | | | |
| 2. | Is transport and movement equipment in good order? | YES | | | |
| 3. | Are facilities suitable for lifting, crating and transportation of all the types of animals kept within the zoo to destinations both inside and outside the zoo readily available? | YES | | | |
| 4. | Do the catching and transportation techniques take account of the animal's temperament and escape behaviour in order to minimise injury, damage and distress? | YES | | | |
| 5. | Is adequate provision made for the animal's and the public's safety and well being while the animal is being transported or kept away from the zoo? | YES | | | |
| 7. | Conservation, Education and Research | | | | |
| Dire 1. | ls the zoo participating in at least one of the following: (i) research from which conservation benefits accrue to species of wild animals? | YES | | | |
| | (ii) training in relevant conservation skills? | YES | | | |
| | (iii) the exchange of information relating to the conservation of species of wild animals? | YES | | | |
| | (iv) where appropriate, breeding of wild animals in captivity? | YES | | | |
| | (v) where appropriate, the repopulation of an area with, or the reintroduction into the wild of, wild animals? | select | ✓ | | |

| 7. Conservation, Education and Research (cont.) Directive Condition 1A(b): 2. Is the zoo promoting public education and awareness in relation to the conservation of biodiversity, in particular by providing information about the species of wild animals kept in the zoo and their natural habitats? 3. Where appropriate are animals managed (including accommodation) in a way consistent with the conservation needs of the species? 4. Are on-site education facilities commensurate with the collection? 4. Are on-site education facilities commensurate with the collection? 5. Are the conservation needs of the species? 5. Are the conservation efforts adequate for the resources of the collection? 7. Is captive breeding properly managed? 8. Public safety Directive Condition 1A(d): 1. Are there satisfactory measures in place to prevent the escape of animals? 3. Will the perimeter deter unauthorised entry and aid the confinement of zoo stock? 4. Do stand-off barriers appear adequate? 5. Are adequate warning signs provided? 6. Are adequate warning signs provided? 7. Are exist clearly marked and accessible? 8. Do be maintenance of buildings appear adequate? 9. Do public areas and walkways appears safe? 10. Are tree regularly inspected and appropriate remedial action taken? 11. Are the special safety requirements for walk-through or dive-through exhibits adequately met? 9. Records Directive Condition 1A(f): 1. Are the resords of different animals? 10. Records Directive Condition (ald): 11. Are the pecial safety requirements for walk-through or dive-through exhibits adequately met? 9. Records Directive Condition (ald): 10. The the patch of the exhibits and safety and sa | | | YES & grade | NO | NI/A | Notes |
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| 2. Are there satisfactory measures in place to be taken in the event of any escape or unauthorised release of animals? 3. Will the perimeter deter unauthorised entry and aid the confinement of zoo stock? 4. Do stand-off barriers appear adequate? YES 5. Are adequate warning signs provided? YES 6. Are prohibited areas appropriately signed? YES 7. Are exits clearly marked and accessible? YES 8. Does maintenance of buildings appear adequate? YES 9. Do public areas and walkways appear safe? YES 10. Are trees regularly inspected and appropriate remedial action taken? 11. Are the special safety requirements for walk-through or drive-through exhibits adequately met? 9. Records Directive Condition 1A(f): 1. Are there up-to-date records of the zoo's collection, including records of: (i) the numbers of different animals? (ii) acquisitions, births, deaths, disposals and escapes of animals? (iii) the causes of any such deaths? YES (iii) the bastly of the painels? | Ι. | | YES | | | |
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| and aid the confinement of zoo stock? 4. Do stand-off barriers appear adequate? 5. Are adequate warning signs provided? 6. Are prohibited areas appropriately signed? 7. Are exits clearly marked and accessible? 8. Does maintenance of buildings appear adequate? 9. Do public areas and walkways appear safe? 10. Are trees regularly inspected and appropriate remedial action taken? 11. Are the special safety requirements for walk-through or drive-through exhibits adequately met? 9. Records Directive Condition 1A(f): 1. Are there up-to-date records of the zoo's collection, including records of: (i) the numbers of different animals? (ii) acquisitions, births, deaths, disposals and escapes of animals? (iii) the causes of any such deaths? (iv) the locality of the animals? | 2. | to be taken in the event of any escape | YES | | | |
| Are adequate warning signs provided? Are prohibited areas appropriately signed? Are exits clearly marked and accessible? Boes maintenance of buildings appear adequate? Do public areas and walkways appear safe? Are trees regularly inspected and appropriate remedial action taken? Are the special safety requirements for walk-through or drive-through exhibits adequately met? Brecords Directive Condition 1A(f): Are there up-to-date records of the zoo's collection, including records of: (i) the numbers of different animals? (ii) the special safety sequirements or yets collection, births, deaths, disposals and escapes of animals? YES YES YES YES YES YES YES YE | 3. | | YES | | | |
| Are adequate warning signs provided? Are prohibited areas appropriately signed? Are exits clearly marked and accessible? Does maintenance of buildings appear adequate? PES Do public areas and walkways appear safe? Are trees regularly inspected and appropriate remedial action taken? Are the special safety requirements for walk-through or drive-through exhibits adequately met? PRecords Directive Condition 1A(f): Are there up-to-date records of the zoo's collection, including records of: (i) the numbers of different animals? (iii) the shealths, disposals and escapes of animals? (iiii) the causes of any such deaths? YES YES YES YES YES YES YES YE | 4. | Do stand-off barriers appear adequate? | YES | | | |
| Are prohibited areas appropriately signed? Are exits clearly marked and accessible? Does maintenance of buildings appear adequate? Do public areas and walkways appear safe? Are trees regularly inspected and appropriate remedial action taken? Are the special safety requirements for walk-through or drive-through exhibits adequately met? Brecords Directive Condition 1A(f): Are there up-to-date records of the zoo's collection, including records of: (i) the numbers of different animals? (iii) the causes of any such deaths? YES YES YES YES YES YES YES YE | 5. | | | | | |
| Are exits clearly marked and accessible? 8. Does maintenance of buildings appear adequate? 9. Do public areas and walkways appear safe? 10. Are trees regularly inspected and appropriate remedial action taken? 11. Are the special safety requirements for walk-through or drive-through exhibits adequately met? 9. Records Directive Condition 1A(f): 1. Are there up-to-date records of the zoo's collection, including records of: (i) the numbers of different animals? (ii) acquisitions, births, deaths, disposals and escapes of animals? (iii) the causes of any such deaths? YES YES | 6. | Are prohibited areas appropriately signed? | | | | |
| 8. Does maintenance of buildings appear adequate? 9. Do public areas and walkways appear safe? 10. Are trees regularly inspected and appropriate remedial action taken? 11. Are the special safety requirements for walk-through or drive-through exhibits adequately met? 9. Records Directive Condition 1A(f): 1. Are there up-to-date records of the zoo's collection, including records of: (i) the numbers of different animals? (ii) acquisitions, births, deaths, disposals and escapes of animals? (iii) the causes of any such deaths? (iv) the health of the animals? | 7. | | | | | |
| 9. Do public areas and walkways appear safe? 10. Are trees regularly inspected and appropriate remedial action taken? 11. Are the special safety requirements for walk-through or drive-through exhibits adequately met? 9. Records Directive Condition 1A(f): 1. Are there up-to-date records of the zoo's collection, including records of: (i) the numbers of different animals? (ii) acquisitions, births, deaths, disposals and escapes of animals? (iii) the causes of any such deaths? (iv) the health of the animals? (iv) the health of the animals? | | Does maintenance of buildings | | | | |
| 10. Are trees regularly inspected and appropriate remedial action taken? 11. Are the special safety requirements for walk-through or drive-through exhibits adequately met? 9. Records Directive Condition 1A(f): 1. Are there up-to-date records of the zoo's collection, including records of: (i) the numbers of different animals? (ii) acquisitions, births, deaths, disposals and escapes of animals? (iii) the causes of any such deaths? YES | 9. | | VEC | | | |
| walk-through or drive-through exhibits adequately met? 9. Records Directive Condition 1A(f): 1. Are there up-to-date records of the zoo's collection, including records of: (i) the numbers of different animals? (ii) acquisitions, births, deaths, disposals and escapes of animals? (iii) the causes of any such deaths? YES (iii) the causes of any such deaths? YES | 10. | Are trees regularly inspected and appropriate | | | ✓ | |
| Directive Condition 1A(f): 1. Are there up-to-date records of the zoo's collection, including records of: (i) the numbers of different animals? (ii) acquisitions, births, deaths, disposals and escapes of animals? (iii) the causes of any such deaths? YES (iv) the health of the animals? | 11. | walk-through or drive-through | select | | ✓ | |
| 1. Are there up-to-date records of the zoo's collection, including records of: (i) the numbers of different animals? (ii) acquisitions, births, deaths, disposals and escapes of animals? (iii) the causes of any such deaths? YES (iv) the health of the animals? | 9. | Records | | | | |
| and escapes of animals? (iii) the causes of any such deaths? YES YES | | Are there up-to-date records of the zoo's collection, including records of: (i) the numbers of different animals? | YES | | | |
| (iv) the health of the enimals? | | and escapes of animals? | YES | | | |
| (iv) the health of the animals? | | | YES | | | |
| | | (iv) the health of the animals? | | | | |

| | | YES & grade if used | NO | N/A | Notes |
|------------|---|---------------------------|----|----------|-------|
| 9. | Records (cont.) | YES | | | |
| 2. | Are daily diaries maintained? | | | | |
| | (a) do they contain appropriate information? | YES | | | |
| 3. | Are animal stock records clear and up-to-date? | YES | | | |
| 4. | Are annual inventories maintained and submitted to the Local Authority? | YES | | | |
| 5. | Are animal source and destination records kept? | YES | | | |
| 6. | Are archived records secure? | YES | | | |
| 10. | Miscellaneous | | | | |
| 1. | Do staff numbers and training of staff appear adequate? | YES | | | |
| 2. | Is the management structure adequate for the proper care and well-being of the animals and the safety of the visiting public and zoo staff? | YES | | | |
| 3. | Are effective risk assessments carried out where appropriate? | YES | | | |
| 4. | Has an ethical review process been established? | YES | | | |
| 5. | Are public toilet facilities adequate and serviced? | YES | | | |
| 6. | Are parking facilities adequate? | select | | / | |
| 7. | Is a First Aid Policy in effect and is it adequate? | YES | | _ | |
| 11. | Associated legislation Is electrical equipment routinely serviced? | YES | | | |
| 2. | Have fire precautions been agreed and implemented? | YES | | | |
| 3. | Is refuse disposed of correctly? | YES | | | |
| 4. | Are the required needs of disabled visitors met? | YES | | | |
| 5. | Is an accident reporting and recording system in use? | YES | | | |
| 12. | Compliance check | | | | |
| 1. | Is the current licence or a copy on public display at each public entrance? | YES | | | |
| 2. | Is adequate Public Liability Insurance current? | YES | | | |
| 3. | Have existing licence conditions been met? | YES | | | |
| 4. | On summary inspection, does the zoo appear to be in compliance with CITES legislation? | select | | | |

Additional space

The following space is provided for:

- additional notes and comments on the answers to the earlier questions;
- recommendations (other than in respect of grant or refusal of a licence and any specific conditions recommended for a licence – see overleaf); and
- any general remarks which the inspecting team may wish to record.

Since the last zoo inspection in 2010, there has been a considerable financial investment and redevelopment throughout the aquarium. The Grade 2 listed status of the building has significantly restricted some aspects of the renovation but despite this, the end result is visually impressive and in keeping with the Victorian architecture. Renovated areas are of a high standard and the overall appearance of displays and signage has been improved significantly with the introduction of LED screens next to the displays. These present concise information and interesting facts including the conservation status of animals. The fund-raising has generated a significant amount of money that has gone to several conservation projects across the world. The level of conservation information presented to visitors is very good, with several charities and projects being promoted well. The staff and management are positive and enthusiastic about future redevelopment of the rest of the site.

The current licence has a Section 14(2) dispensation under the Zoo Licensing Act. Annex C of the Guide to the Act's Provisions (2012) states that this is suitable for 'small collections' where the number of hazardous and/or

| conservation-sensitive species does not normally exceed 50 specimens. Following discussions at the zoo inspector seminar in Bristol on 26 November 2012 and the reduction in number of hazardous species now kept at the aquarium since the re-opening, I consider that the 14(2) dispensation is currently adequate. |
|---|
| Since the last full periodical zoo inspection on 4 March 2010, annual informal inspections by the Brighton & Hove Council Environmental Health Manager were carried out on 11 March 2011 and 19 December 2012. |
| 'Close encounter' activities only relate to a touch pool. This is permanently manned by a member of staff and well controlled with good stock numbers, rotation records, hand washing facilities and appropriate signage. Risk assessments have been carried out and were inspected. |
| There have been no escapes of non-native species since the last full periodical zoo inspection. |
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| Having inspected (name of zoo) | SeaLife Centre Brighton | | |
|--|---|--|----------------------------|
| on | 13/02/2013 | | |
| the inspecting tea | am make the following recom | mendation: | Please tick appropriate bo |
| it is recomme accordance vit is recomme | ended that the above collectic with the Act subject to the Dir ended that the above collectic | don be licensed in ective Conditionson be licensed in accordance with the the following Additional Condition | ne |
| | ended that the following alter cence conditions | ations be made to the above | |
| | | | |
| Inspector(s) sign | ature(s) | Date signed | 14/02/2013 |
| | | | |

The Data Protection Act 1998

This form is intended for use by local authorities in England for administering the Zoo Licensing Act 1981 (Amendment) (England and Wales) Regulations 2002. Completed forms held by public authorities are subject to the provisions of the Freedom of Information Act 2000, the Environmental Information Regulations 2004 and

the Data Protection Act 1998. Copies of forms may be supplied to the Department for Environment, Food and Rural Affairs for the purpose of providing information on the administration of the Zoo Licensing Act 1981 (Amendment) (England and Wales) Regulations 2002.