

Adult Social Care and Housing Overview & Scrutiny COMMITTEE

Agenda Item 74

Brighton & Hove City Council

Subject: *Adult Social Care Performance Report*
Date of Meeting: **March 5th 2009**
Report of: *Director of Adult Social Care and Housing*
Contact Officer: Name: *Philip Letchfield* Tel: **29-5078**
E-mail: Philip.letchfield@brighton-hove.gov.uk
Wards Affected: All

FOR GENERAL RELEASE

1. SUMMARY AND POLICY CONTEXT:

- 1.1 To provide the Committee with information on current performance within Adult Social Care services.
- 1.2 To provide the Committee with information on the proposed changes to the national performance monitoring framework for Adult Social Care services.

2. RECOMMENDATIONS:

- 2.1 That the Committee receives the performance data, consider and comment on the areas of improvement and pursue such areas where performance improvement is deliverable.
- 2.2 That the Committee receive a more detailed briefing on the new performance framework for adult social care once this has been clarified to inform future reporting.

3. RELEVANT BACKGROUND INFORMATION/CHRONOLOGY OF KEY EVENTS:

- 3.1 This is a time of major change in relation to the national performance framework for Adult Social Care services.
- 3.2 The star rating system and the Performance Assessment Framework (PAF) national indicator set were terminated at the end of March 2008. CSCI published the arrangements for judging performance in 2008-09 at the end of February 2009. Linked to this guidance was published on the revised self assessment survey for the year 2008-09 and this will need to be completed by May 2009.

- 3.3 A new national regulator, the Care Quality Commission (CQC) , will be established in April 2009 and will cover both health and adult social care. CQC have published a consultation document on the future review and regulation of health and adult social care. The Council will be responding to the consultation in partnership with the local Primary Care Trust.
- 3.4 The National Indicator Set (NIS) was introduced in April 2008, linked to the Reducing the Burden work stream, and this covers a range of indicators that relate directly to Adult Social Care services. Several of these indicators are new and the definition of some of these indicators was determined late in the year. As a result it is not currently possible to report on all of them. Several of the relevant indicators will relate to the outcomes of service user surveys.
- 3.5 The Council has identified with key partners 35 key indicators from the NIS as part of the Local Area Agreement (LAA) and stretch targets have been set against these over the three year period of the LAA. Adult Social Care has the specific lead agency role in relation to two of these targets; those relating to the numbers of people receiving self directed support (NI 130) and the numbers of carers receiving assessments and services (NI 135). In addition the Sussex Partnership Trust has the lead for the target relating to people with a mental illness who are in employment. Several other LAA targets of particular relevance to adult social care services but the lead agency role is held elsewhere e.g. the promotion of volunteering.
- 3.6 The monthly reporting of performance is in the process of being developed to meet the changing performance framework and this will continue as more clarity emerges about how the performance of Adult Social Care is to be reported nationally.
- 3.7 In addition Adult Social Care services are going through a major period of change linked to the personalisation agenda, this includes a complete re engineering of the business processes, supported by ICT developments and this will have an impact on performance reporting.
- 3.8 Once the future performance arrangements are clarified the Committee may benefit from a briefing on the new framework so inform how they would wish to monitor performance in future.
- 3.9 The monthly reporting of the National Indicator Set as at January 2009 (appendix 1) needs to be considered within this context.

4. CONSULTATION

- 4.1 None

5. FINANCIAL & OTHER IMPLICATIONS:

There are no direct financial implications arising from this report. Evidence of performance of Adult Social Care against the National Indicators and delivery of Value for Money will be key elements of the Comprehensive Area Assessment.

Finance Officer Consulted: Anne Silley Date: 23rd February 2009

6. Legal Implications:

6.1 The report sets out the work being undertaken by Adult Social Care services to comply with changes to the national performance monitoring framework. It also identifies local priorities as part of the Local Area Agreement from the national indicators relating to Adult Social Care services.

There are no other specific legal/human rights implications which arise from this report.

Lawyer Consulted: Hilary Priestley

Date: 23/02/09

7. Equalities Implications:

7.1 There will be a focus upon these within the new national framework.

8. Sustainability Implications:

8.1 There are no specific implications.

9. Crime & Disorder Implications:

9.1 There are no specific implications for crime and disorder.

10. Risk and Opportunity Management Implications:

10.1 Key risks relate to the Comprehensive Area Assessment and the Local Area Agreement as the performance reported here will impact on them.

11. Corporate / Citywide Implications:

11.1 The performance judgements made in relation to Adult Social Care will continue to be a key element in the Comprehensive Area Assessment for each Council.

SUPPORTING DOCUMENTATION

Appendices:

1. None

Documents In Members' Rooms

1. None

Background Documents

1. None